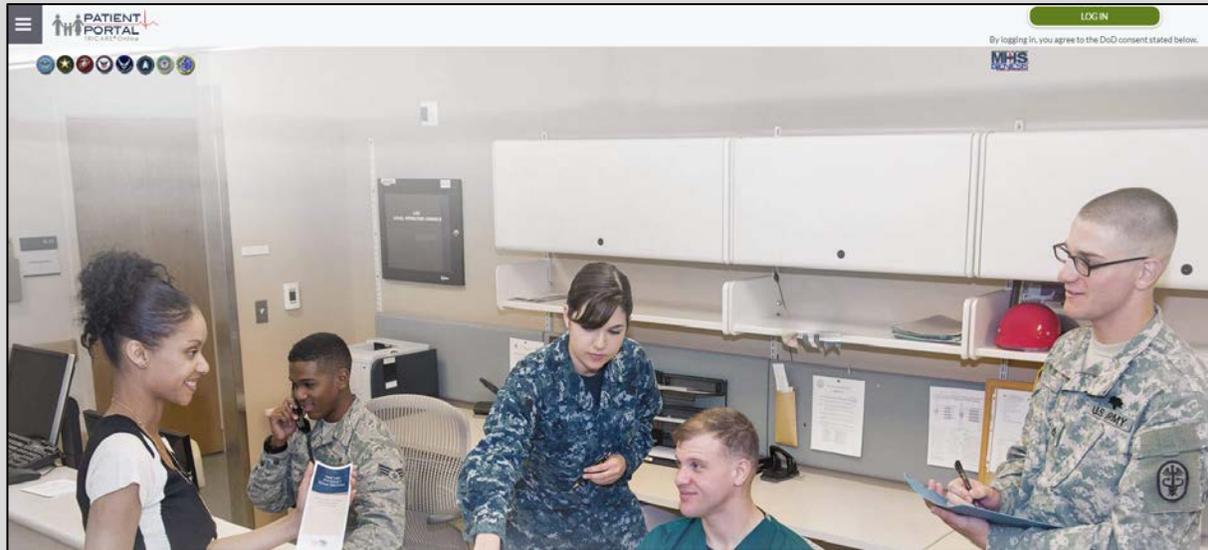


TRICARE Online Patient Portal

Website

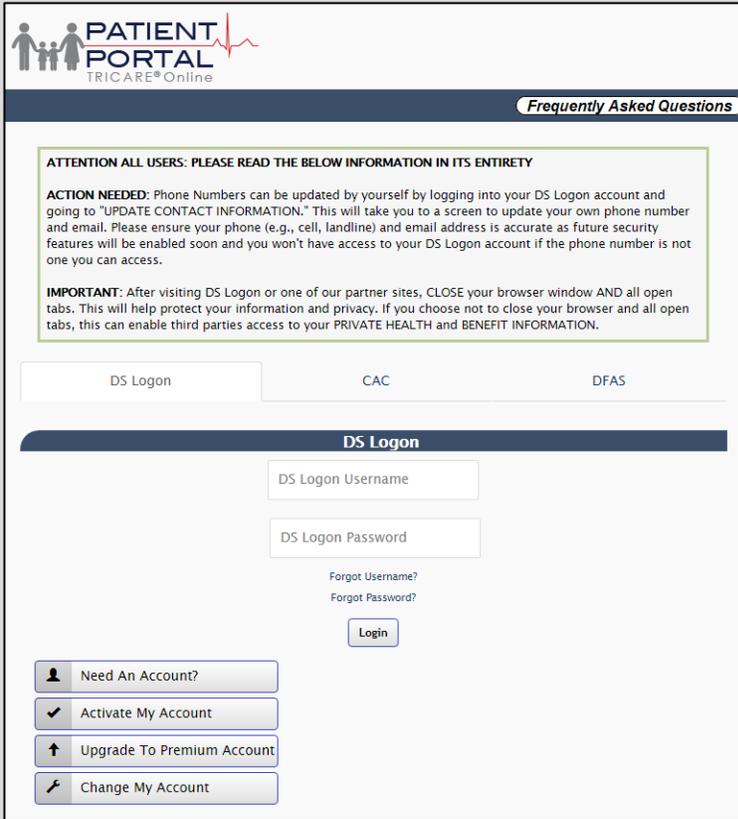
<https://www.tricareonline.com/tol2/prelogin/desktopIndex.xhtml>

Step 1



- Select "LOG IN" to enter the Patient Portal.

Step 2



PATIENT PORTAL
TRICARE® Online

Frequently Asked Questions

ATTENTION ALL USERS: PLEASE READ THE BELOW INFORMATION IN ITS ENTIRETY

ACTION NEEDED: Phone Numbers can be updated by yourself by logging into your DS Logon account and going to "UPDATE CONTACT INFORMATION." This will take you to a screen to update your own phone number and email. Please ensure your phone (e.g., cell, landline) and email address is accurate as future security features will be enabled soon and you won't have access to your DS Logon account if the phone number is not one you can access.

IMPORTANT: After visiting DS Logon or one of our partner sites, CLOSE your browser window AND all open tabs. This will help protect your information and privacy. If you choose not to close your browser and all open tabs, this can enable third parties access to your PRIVATE HEALTH and BENEFIT INFORMATION.

DS Logon CAC DFAS

DS Logon

DS Logon Username

DS Logon Password

Forgot Username?
Forgot Password?

Login

Need An Account?

Activate My Account

Upgrade To Premium Account

Change My Account



DS Logon CAC DFAS

CAC



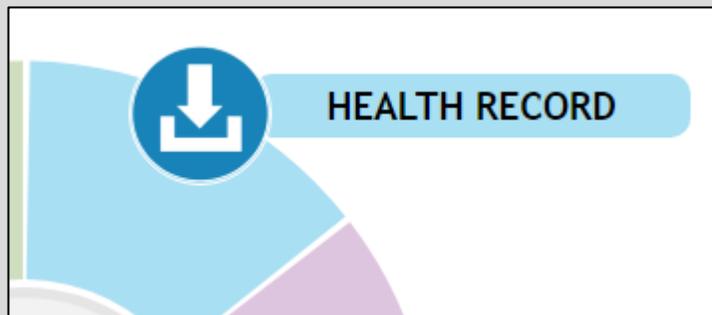
Sample CAC certificate showing: JAR0014, SAMPLE, DOE JOHN C, JAN 01 2011, and a QR code.

Login

- Select the "CAC" tab and "Login".
- Choose your "DOD EMAIL CA-51" CAC certificate and select "Ok".
- Enter your 6 digit CAC PIN and select "Ok".

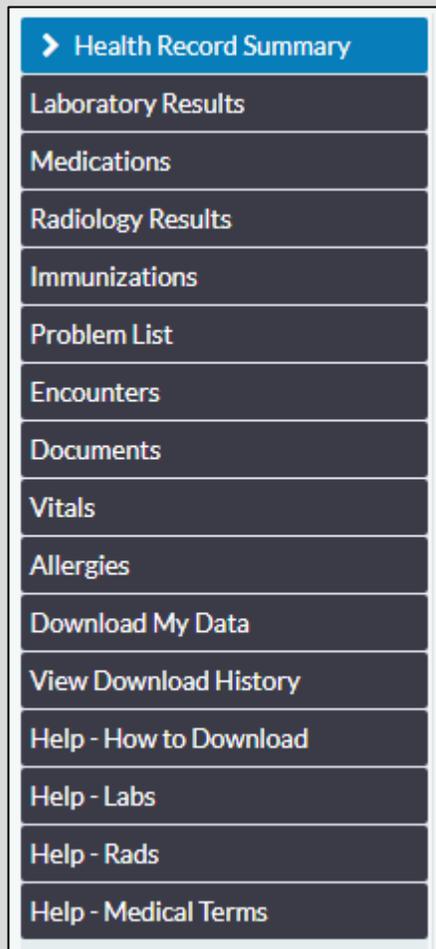
Step 3

The screenshot shows the Patient Portal interface. At the top left is the logo for "PATIENT PORTAL TRICARE Online". To the right are navigation links: "MHS", "FAQs", "Feedback", "Quick Links", "Resources", "Contact Us", and "Log Out". Below the logo, it displays "Today's Date: Thursday, 22 Apr 2021, Last Login: 22 Apr 2021 @ 1540" and a "Switch to Mobile" link. On the right side, it shows "Military Health Care Facility: NH Okinawa (update) i" and "Family Sponsor: Amanda Davis i". The main content area features a central circular menu with a "Welcome" message and the user's name "Amanda" with an "Edit profile" link. The menu includes tabs for: "APPOINTMENTS" (No appointments found.), "HEALTH RECORD", "SERVICE SEPARATION", "SECURE MESSAGING", "COVID RESOURCES", "NURSE ADVICE LINE", and "PRESCRIPTIONS" (View, refill, or check status of Rx's.).



- Select the "HEALTH RECORD" tab.

Step 4



- For COVID-19 Test Results, select “Laboratory Results”.
- For COVID-19 vaccination data, select “Immunizations”.

Step 5



- To create a PDF of your information, select “Download/Share my data”.

Step 6



- Don't forget to “Log Out”.