Sister Service EFMP Office Directory

Prepared for Marine Corps EFMP families and family support staff
Research review 27 October 2026

This directory helps Camp S D Butler EFMP staff connect Marine Corps families with nearby Air Force, Army and Navy family support offices across Japan, Korea, Guam and Singapore. Use host installation offices for local resources and warm handoffs; continue Marine Corps enrollment and assignment coordination through the Marine Corps EFMP process.

How to use the directory

Publicly corroborated office channels appear first. A general readiness center or Fleet and Family Support Center number is a referral route, not necessarily a dedicated EFMP line. Email and building gaps are labeled rather than filled with assumptions. No office has been called or emailed to confirm staffing or appointment availability.

The supplied AOR RESOURCE GUIDE.docx contributed office and staff details. The attached EFMP 3.8 image calls for sister service phone, email and building information and a regional family resource list. Its reference to MCO 1754.4C is historical source text; this directory does not certify compliance with the current Marine Corps order.

Coverage

Air Force: Yokota, Misawa, Kadena, Osan and Andersen. Army: Camp Zama, Torii Station and Camp Humphreys. Navy: Yokosuka, Atsugi, Sasebo, Naval Base Guam and NSA Singapore. Okinawa offices are retained as regional referral partners; the companion family guide excludes Okinawa and Iwakuni as destinations.

Calling and privacy

The + sign means your international access prefix. Omit Japan’s initial domestic zero after +81 and Korea’s after +82. Guam uses +1-671. DSN numbers require DSN access. Confirm a secure transfer method before sending medical, educational or identifying records; initial referral messages can describe the support requested without attachments.

Verification labels

Official office listing: the cited public page corroborates the channel. Source supplied only: carried forward from your draft and requires confirmation. Not publicly confirmed: ask the office for the current detail. Named staff in the final annex are leads rather than verified current incumbents.

Air Force offices in mainland Japan

Yokota Air Base EFMP Family Support

Location: Military and Family Readiness Center, Building 535

Telephone: DSN 315-225-8725. Commercial: +81-42-552-2510, then request extension 58725.

Email: 374fssfsfr@us.af.mil

The FSS page confirms the building, DSN and shared center email. Commercial switchboard routing is listed by MilitaryINSTALLATIONS. Ask for EFMP Family Support. Medical enrollment is a separate function.

Official office information

Yokota medical EFMP information

Misawa Air Base EFMP Family Support

Location: Military and Family Readiness Center, Torii Building 656

Telephone: DSN 315-226-4735; +81-176-77-4735

Email: 35fss.fsh.exceptionalfamily@us.af.mil; center backup 35FSS.FSC@us.af.mil

Current FSS listing replaces the draft's 226-2521 and Kadena organizational email. Misawa medical EFMP is at Building 99, DSN 315-226-6222 or 6371; usaf.misawa.35-mdg.mbx.efmpm@health.mil.

Official office information

Air Force regional referral partners

Kadena Air Base EFMP Family Support

Location: Military and Family Readiness Center, Building 220

Telephone: DSN 315-634-3366; +81-98-961-3366

Email: 18FSS.FSH.EFMP-FSOrg@us.af.mil

Phone is corroborated by current installation listings; email is in the official 2024 parent guide and should be reconfirmed. Building 220 also appears in the April 2026 FSS publication.

Official office information

Osan Air Base EFMP Family Support

Location: Military and Family Readiness Center; Building 916 in supplied draft, not independently confirmed

Telephone: DSN 315-783-4636; commercial route not independently confirmed

Email: 51fss.fsh.efmp@us.af.mil

Official FSS page confirms the EFMP Family Support DSN and email. Use these before relying on named staff from the draft.

Official office information

Andersen Air Force Base EFMP Family Support

Location: Consolidated Support Center, Building 22026, OMalley Avenue, Yigo, Guam

Telephone: +1-671-366-8136; DSN 315-366-8136

Email: 36fss.fsh@us.af.mil; EFMP-specific 36fss.efmp.fs@us.af.mil is also published on the command sponsorship page

The main number and shared email route to M and FRC; ask for EFMP Family Support. Medical family travel screening: +1-671-366-2853, usaf.andersen.36-mdg.mbx.fmts@health.mil.

Official office information

Army community service offices

Camp Zama EFMP Family Support

Location: Army Community Service, Building 402, Camp Zama, Japan

Telephone: +81-46-407-4357; DSN 315-263-4357. Draft also lists 5127.

Email: usarmy.zama.id-pacific.mbx.efmp@army.mil — source supplied only; official page provides an Email Us contact form

Primary phone and building are corroborated. Request the EFMP Family Support provider; the clinic handles medical EFMP separately. Confirm the draft organizational email before records transfer.

Official office information

Torii Station EFMP Family Support

Location: Army Community Service, Building 251, Torii Station, Okinawa

Telephone: +81-98-962-4357; DSN 315-652-4357. Alternate listed +81-98-961-3366.

Email: Direct organizational EFMP email not publicly confirmed; use the ACS page contact form

The ACS page directs families to the EFMP Family Support Systems Navigator. The draft's named staff email is retained in the confirmation annex.

Official office information

Camp Humphreys EFMP Family Support

Location: Army Community Service; supplied draft lists Humphreys Hub Building 501 and Maude Hall Building 6400 — confirm meeting site

Telephone: DSN 315-757-2372 or 2363; +82-50-3357-2372 or 2363

Email: Current family support organizational email not publicly confirmed; use ACS contact route. Draft named staff email in annex.

Phone numbers are corroborated by the garrison's 2026 community resource list. Medical EFMP email usarmy.humphreys.medcom-kor.mbx.efmp@health.mil is a separate medical channel.

Official office information

Navy offices in mainland Japan

Commander Fleet Activities Yokosuka EFMP

Location: Fleet and Family Support Center; confirm current EFMP appointment building

Telephone: Japan mobile 080-5068-2977; international +81-80-5068-2977. FFSC +81-46-816-3372.

Email: ffscinfo@us.navy.mil

The current MWR office page lists the EFMP mobile and shared email. The draft's two named liaisons and desk extensions are unconfirmed leads in the annex.

Official office information

Naval Air Facility Atsugi EFMP referral

Location: Fleet and Family Support Center, Headquarters Building 949, first floor

Telephone: DSN 315-264-3372 or 3628; +81-467-63-3372

Email: M-AT-NAFA-FFSC-DutyOffice@us.navy.mil

The installation listing identifies a collateral duty EFMP case liaison through FFSC. Request the current liaison and service arrangement for Marine Corps families. Atsugi's official designation is NAF rather than NAS.

Official office information

Commander Fleet Activities Sasebo EFMP referral

Location: FFSC Main Base Building 310; confirm Hario appointment site

Telephone: Draft: DSN 315-252-5129, Hario 315-252-8747; commercial routing not independently confirmed

Email: FFSCSasebo@us.navy.mil

Office email and Main Base building corroborated by MilitaryINSTALLATIONS; dedicated EFMP desk numbers are source supplied only. Ask FFSC to confirm the current EFMP liaison.

Official office information

Navy offices in Guam and Singapore

Naval Base Guam EFMP referral

Location: Fleet and Family Support Center; building and current dedicated EFMP desk not independently confirmed

Telephone: +1-671-333-2056

Email: ffscguam@fe.navy.mil — published by the JRM school liaison page; reconfirm before records transfer

The installation page confirms the FFSC main telephone. Ask for the EFMP case liaison. Medical overseas screening is separate at Naval Hospital Guam: +1-671-344-9564; dha.guam.guam-nh.list.overseas-screening@health.mil.

Official office information

JRM school liaison and family resource page

Naval Support Activity Singapore EFMP referral

Location: Fleet and Family Support Office, Deptford Road, Building 7-4, second floor, Singapore 759657

Telephone: FFSO +65-6750-2945; sponsorship call information +65-6750-2530

Email: jill.r.landon.naf@us.navy.mil — published FFSO contact

Use FFSO to identify the responsible EFMP liaison and arrange local support; a dedicated Singapore EFMP office or direct EFMP line was not confirmed. NSA Singapore is the current public installation label for the Singapore support community.

Official office information

Navy EFMP case liaison locator

For embassy assignments in Thailand, Taiwan, Australia, Papua New Guinea and similar locations, a local sister service EFMP office is not presumed. Start with the assigned USMC EFMP caseworker and command sponsor, then use embassy or AIT community support and International SOS. See the companion family guide.

Contacts from the supplied draft requiring confirmation

Preserved for staff follow up. These names and direct emails were not independently established as current. Use the office channels on the preceding pages first. The draft lists no Singapore, Guam or Atsugi named EFMP staff.

Air Force

Yokota: TaTanisha Jones, 315-225-8725, 374fssfsfr@us.af.mil. Misawa: Karen Whiting, 315-226-2521. Do not reuse the draft's 18fss email for Misawa; it belongs to Kadena. Kadena: Carmelo Flores, 315-634-3366. Osan: Harold Owens, 315-783-4636.

Army

Torii: Marisel Hayden, marisel.hayden.ctr@army.mil. Humphreys: Hope Marie Cortez, hopemarie.p.cortez.civ@army.mil. Confirm the current individual and mailbox before use.

Navy

Sasebo: Leah Ecker, leah.n.ecker.naf@us.navy.mil; draft desk DSN 252-5129, Hario 252-8747. Yokosuka: Hannah Graham, Hannah.m.graham8.naf@us.navy.mil, DSN 315-243-9631, +81-46-816-9631; Anna Carbonel, annamarie.b.carbonel.naf@us.navy.mil, DSN 315-243-9605, +81-46-816-9605.

Maintenance and handoff record

Recommended staff practice: confirm the primary channel, current EFMP provider, building, supported population and secure referral method before a handoff. Record the confirmation date and office response locally; review this directory at least quarterly and whenever mail bounces or staffing changes. This is a recommended maintenance process, not a statement that verification occurred.

Source notes

All live links were researched on 27 October 2026. Search-indexed official text was used where direct retrieval was blocked. Office publication does not establish current staffing. Primary sources are linked with each record; the supplied Word draft is the sole source for entries specifically labeled source supplied only.