

Must Know Information

Updated October 2023

For Marines, Sailors, and Families Relocating to Okinawa.

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Relocation Services

Please contact the Marine & Family Programs-Resources Center with any relocation questions you may have so that we may direct you accordingly:

Foster DSN: 315-645-8395/7494 Courtney DSN: 315-622-7332/7739 Kinser DSN: 315-637-2815/2509 Hansen DSN: 315-623-4522/3055 Schwab DSN: 315-625-2622 Commercial: 011-81-98-970-8395/7494 Email: mcbb_reloassist@usmc.mil

PCS Flowcharts for USMC and USN Personnel:

Marine & Family Programs-Resources has updated the PCS flowcharts for Accompanied and Unaccompanied USMC and USN personnel to facilitate the process of relocating to Okinawa. The PCS flowcharts are provided as enclosures at the end of this document and can be downloaded through the following web link: <u>https://www.okinawa.usmc-mccs.org/about</u>. Click on the "**PCS Checklist**" **drop down** to access the document.

Electronic Welcome Aboard Package:

Access the Electronic Welcome Aboard Package (EWAP) to obtain more information regarding your relocation process:

https://www.okinawa.usmc-mccs.org/about

The EWAP contains helpful information pertaining to the Newcomers' Orientation, the housing process, BEQ/BOQ/TLA policies, a Pet Importation Booklet, PCS Checklists, and much more.

*** If you have any problems with any of the web links or documents contained in the Welcome Aboard package, please email Marine & Family Programs- Resources, Relocation Services or dial:

DSN: 315-645-2104/2106 **Commercial**: 011-81-98-970-2104/2106 Email: mcbb_reloassist@usmc.mil

PCS Orders:

Service Members should review their Permanent Change of Station (PCS) orders to ensure awareness and understanding of all applicable entitlements to include current household goods weight allowances, military pay, and entitlements, local housing policies, government of Japan pet importation regulations and additional information as may be necessary on a case-by-case basis, immediately upon receipt. In addition, Service Members should review their PCS orders to ensure details regarding family members are up-to-date and accurate prior to separating from the detaching command. Saving electronic copies of important documents such as PCS orders, Area Clearance/Dependent Entry Approval (DEA) is highly recommended since the member and his/her family will need these documents upon check-in.

PCSing to Okinawa? Use the PCS Flowchart to guide you through the process.

Military IDs:

Inbound Service Members should verify that all their documents are up-to-date, and all IDs are valid at the time of departure. Name and initials should match all identification. All dependents, regardless of age, must have a passport. Dependents 10 years of age or older must also have a valid military ID. Failure to provide these documents could result in not being able to board the Patriot Express/AMC flight.

No-Fee Passports:

Service Members can travel to Japan with original orders and military ID; **they do not need a No-Fee Passport**. It is highly recommended however, that Service Members obtain a tourist passport, especially if they plan on traveling during their tour in Japan. All family members must have a passport before departing to Okinawa.

Civilians, their eligible family members, and eligible military family members on official travel must have either

- a Special Issuance Passport (SIP), Official, No-fee Regular or Diplomatic Passport
- or, **after applying** for the Special Issuance Passport (SIP), Official Passport or No-fee Regular and **if it cannot be obtained** prior to departure, a Regular (blue/tourist) Passport can be used in lieu of the Nofee Regular for travel via MILAIR, contract and commercial. The traveler will not be reimbursed for the cost of the Regular (blue) Passport. The Regular (blue) Passport must have sufficient validity to cover the entire travel period. Upon receipt of the SIP, traveler must hold it for the duration of tour.

Military personnel, Government Civilians, and command-sponsored dependents on PCS orders to OCONUS locations who require a Special issuance passport (no-fee) per the foreign clearance guide will submit their passport applications to a local DoD passport acceptance facility immediately upon receipt of orders. If a visa is required, the passport application will be submitted no earlier than 120 days and no later than 80 days prior to departure date. Acceptance facilities will enforce submission time frames. Failure to do so may result in command-sponsored dependents traveling separately from their sponsor. Foreign clearance guide can be found at: https://www.fcg.pentagon.mil/fcg.cfm

Please visit the following website to stay up-to-date with important notices regarding Special Issuance, Official, and No-Fee Passports: <u>https://passportmatters.army.mil/</u><u>Default.aspx</u>

Provided below is the required documentation for obtaining a No-Fee Passport for dependents. **Requirements for 16 years of age and older (Initial/1st time - applicants who have not received or have not been issued any type of U.S. Passport):**

- Proof of U.S. Citizenship (Original Birth Certificate or Original Naturalization Certificate).
- DS-11 Form (must be typed and printed from the www.travel.state.gov). Handwritten applications will not be accepted.
- One 2"x2" recent color passport photo taken within the last 6 months.
- DD Form 1056
- Copy of the Service Member's PCS Orders and Area Clearance/Dependent Entry Approval (DEA).
- Front and back copy of ID card (valid stateside driver's license, state ID, or military ID) on the same page.

Children 10 years of age and older must have a Military ID in order to board the AMC flight/ Patriot Express.

Need to apply for a No-Fee Passport for your dependents?

For Renewals:

- Use the DS-82 Form. Visit www.travel.state.gov to obtain the forms.
- Current/expired passport.
- One 2"x2" recent color passport photo taken within the last 6 months.
- Copy of the Service Member's PCS Orders and Area Clearance/Dependent Entry Approval (DEA)
- Front and Back copy of ID card (valid stateside driver's license, state ID, or military ID) on the same page.

Requirements for under 16 years old (Initial/renewal):

- Use the DS-11 Form (must be typed and printed from the online website). Handwritten applications may not be accepted. Visit, <u>www.travel.state.gov</u> to obtain the forms you need.
- One 2"x2" recent color passport photo taken within the last 6 months.
- Proof of U.S. Citizenship (Original Birth Certificate or Original Naturalization Certificate).
- DD Form 1056
- Copy of the Service Member's PCS Orders and Area Clearance/Dependent Entry Approval (DEA).
- Front and Back copy of ID Cards of both parents (valid stateside driver's license, state ID, or Military ID) on the same page.

Both of the child's parents must be present during the process. If either parent cannot be present, the appearing parent will need to provide a photocopy of the non-applying parent's ID and the notarized DS-3053 Form - Statement of Consent or the DS-5525 Form - Statement of Exigent/Special Family Circumstances. The photocopy of the non-applying parent's ID should match the ID used in the notarized form. Your local IPAC or PSD office will be able to assist you in processing your documentation for obtaining a No-Fee Passport.

No-Fee passports are not to be used for leisure travel when visiting other countries. No-Fee passports are intended for official business only.

The JTR states that family members who are U.S. citizens rate a No-Fee Passport. Foreign-born spouses do not rate a No-Fee passport until they become a U.S. Citizen. They can travel to Japan with their original passport. If the foreign-born spouse is not a Japanese citizen, they will need to check with the Japanese Embassy/Consulate to find out the entry/visa requirements for the country's passport they hold.

Non-U.S. citizens should also contact Immigration and Naturalization Services and inquire about their immigration status to ensure a smooth return to the United States after completion of the Service Member's tour on Okinawa. If they have received their Residency/Green Card or permanent visa to stay in the U.S., they should not have any issues returning.

Non-US Citizens: Passport and visa requirements may vary for non-US citizens and for dual nationals traveling on non-US passports. Such travelers should check with the nearest Japanese embassy or consulate or the Japanese Ministry of Justice to determine what credentials are required for entry. Eligible Family Members of DoD Military or DoD Civilian personnel covered by the SOFA must have a valid passport from their country of citizenship.

No-Fee Passport has expired? Renew it to avoid delays in travel.

Need a No-Fee Passport for your child?

Re-Entry Stamps:

Eligible family members will need to obtain a Multiple Exit/Re-Entry stamp on their tourist passport to ensure exit from and re-entry to Japan with ease. The stamp is required for all family members desiring to travel outside of Japan or returning to the United States while under SOFA Status. The Multiple Exit/ Re-Entry Permit stamp for passports is issued through the Installation Personnel Administrative Center (IPAC) on Okinawa during normal working hours.

Navy personnel may also obtain the Multiple Exit/Re-entry stamp through the Installation Personnel Administrative Center (IPAC) on Okinawa during normal working hours.

A copy of the Member's military orders along with the tourist passport(s) is required to obtain the Multiple Exit/Re-Entry Permit stamp at the designated locations.

On an emergency basis, active duty family members can obtain the Multiple Exit/Re-Entry Permit stamp on their tourist passport from a customs official at the Kadena Air Base/AMC Terminal prior to departure. Family members are encouraged to obtain their Multiple Exit/Re-entry stamps **within 30 Days** after arriving to Okinawa.

Overseas Suitability Screening (OSS):

Whether accompanied or unaccompanied, Marine Corps Service Members must begin the Overseas Suitability Screening (OSS) immediately upon receiving PCS orders. The OSS is also required for ALL family member(s) accompanying their Service Member on orders to Okinawa. Navy Service Members must begin the OSS process within 30 days of receiving PCS orders. Navy family members should begin this process upon the Service Member's receipt of orders or **within 60 days** of the member receiving PCS orders. This process involves a medical, dental, and educational screening which will identify if the family member has any special needs on these areas and if the U.S. Naval Hospital, Okinawa will have the resources to service these needs during the family's **3year mandated tour**.

The Service Member's losing command, the Area Suitability/Overseas Screening Coordinator or the nearest Medical Treatment Facility (MTF) can provide information about the OSS process. The Member and his/her dependents will need to fill out the NAVMED 1300/1 and the DD Form 2807/1 and a DD 2792 and/or DD 2792-1 if indicated and applicable.

To locate the responsible Medical Treatment Facility for OSS purposes, please refer to the MEDCOG BUMEDINST 1300.2B to ensure that the appropriate signatures are obtained.

A copy of the required forms to be completed are available through the U.S. Naval Hospital website provided below:

Okinawa Overseas Screening Committee: DSN: 315-646-7408 Commercial: 011-81-98-971-7408

Email: usn.butler.navhospokinawaja.mesg.overseasscreeningcoord@health.mil

Coming from a recruiting, I&I Duty Station or Marine Detachment?

Submit your OSS documents to the Okinawa Overseas Screening Committee via the email provided.

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Once the family members complete the OSS process and are found **suitable** to come to Okinawa, the Service Member will need to request the **NAVPERS 1300/16 REPORT of SUITABILITY** from his detaching command.

Area Clearance/Dependent Entry Approval for Family Members:

The Area Clearance or Dependent Entry Approval (DEA) is command sponsorship for dependents who accompany their Service Member on an overseas assignment. Unlike CONUS locations where dependents of military personnel receive benefits and entitlements through the member's sponsorship, dependents must obtain additional command sponsorship to receive similar entitlements when they accompany their Service Member OCONUS.

The Area Clearance/DEA is for family members only. The Area Clearance/DEA is issued to the Service Member for his/her dependents and is only valid for the duration of the accompanied-by-family member tour on Okinawa. If the Service Member extends his/her tour on Okinawa, the member must apply for a new Area Clearance/DEA. All family members must have an approved Area Clearance/DEA before departing to Okinawa. The Service Member's family should not detach from the losing command until the Area Clearance/DEA is approved.

To be granted an Area Clearance/DEA for dependents, the Service Member must complete a Report of Suitability for Overseas Assignment NAVPERS 1300/16 Rev11-09 application. Dependents must complete an Overseas Suitability Screening as a prerequisite to completing the NAVPERS 1300/16 Report of Suitability application. The overseas suitability screening process is explained in the previous section. In addition, dependents over the age of 16 is required to take the JKO Anti-terrorism training at: https://jkodirect.jten.mil/Atlas2/page/login/Login.jsf.

In addition to the overseas screening prerequisite, members must have sufficient time on their contract to execute the mandatory 36-month accompanied tour requirement.

Per NAVADMIN 04218, Navy personnel E-3 are authorized accompanied orders for overseas tours where dependents are allowed.

The Marine Corps Base Area Clearance Office is seeing an increase in preparation issues from the detaching commands (i.e. not including necessary attachments/appendices, or sending the documents to the incorrect PLA address). In addition, recent trends indicate that family members are missing/not included in the Service Member's orders, with this error not being caught until arriving on Okinawa. Members are advised to contact their parent command to conduct a dependent audit to add new dependents and confirm the accuracy of their dependents' information. Failure to ensure this information is correct could result in delays to approve the request at the Area Clearance Office.

Upon initial receipt of Permanent Change of Station Orders (PCSO) that directs a Marine/Sailor and his/her family members to any Monitor Command Code (MCC) on Okinawa; the losing command will submit the request for an Area Clearance/DEA approval. Requests for USMC personnel must be submitted using the following Plain Language Address (PLA) to (continued on next page):

Service Members must have an Approved Area Clearance or Dependent Entry Approval to rate entitlements overseas, including housing.

> Navy personnel attached to USMC units should submit their request for a DEA using the PLA address.

CG G ONE MCB CAMP BUTLER JA CG MCIPAC G ONE CG IPAC MCB CAMP BUTLER JA

Navy personnel assigned to a USMC command on Okinawa will submit their request for a DEA to IPAC via the PLA addresses described above.

Navy personnel not assigned to a USMC command, such as CFAO, or the U.S. Naval Hospital, will submit their request via DMS to PERSUPP DET OKINAWA KADENA JA per the current editions of NMPCINST 4650.3 (Series) and MCO P1000.6 (Series).

In addition, the DEA must be used in conjunction with additional information/requirements listed on the DoD Electronic Clearance Guide website: <u>https://www.fcg.pentagon.mil/fcg.cfm</u>

For more information or assistance regarding the Area Clearance/Dependent Entry Approval please contact:

Navy Personnel (Blueside): PSD Okinawa Inbound Section DSN: 634-6310/6316 | Comm.: 011-81-98-961-6310/6322

Marine Corps Personnel & Navy on the Greenside: IPAC Customer Service Section DSN: 315-645-4317 | Comm.: 011-81-98-970-8512 Email: areaclearanceipacokinawa @usmc.mil

Once the inbound Service Member receives the approved Area Clearance/DEA, he or she must, once again, verify that all family members are listed correctly. In addition, they must check that all their legal information is correct (i.e. social security number, date of birth, etc.). If the information is incorrect, the Service Member must request for it to be corrected before departing to Okinawa.

Exceptional Family Member Program (EFMP):

During a scheduled medical appointment for suitability screening, MTF staff members are required to identify family members with special medical, dental and/or educational needs. Medical providers must complete the DD Form 2792, Family Member Medical Summary, and refer to the EFMP coordinator immediately to initiate EFMP enrollment. A DD Form 2792-1, Special Education/Early Intervention Summary, must be completed for children receiving early intervention or special education services.

Upon receipt of PCS orders, transitioning Service Members with EFMP family members need to ensure:

- EFMP enrollment is current, including the **Individual Education Plan (IEP)**, **Individual Family Service Plan (IFSP)** and the **504 plan**. Ensure all copies of the EFM's medical records are up-to-date and on-hand.
- If there are housing needs, make sure that all special accommodations and modifications are annotated by the treating physician on page 7 of the Family Medical Summary Form (DD Form 2792). The Okinawa DoD Housing office located on the Kadena Air Base Station will NOT accept any medical Exception to Policy (ETP) without proof of current EFMP enrollment.

In the event the Automated Message Handling System (AMHS) server is down, please submit your Area Clearance requests via encrypted email to: <u>areaclearanceipacokinawa</u> <u>@usmc.mil</u>

Relocation Services

Check in with a representative during the Newcomers' Orientation Welcome Aboard Information Fair.

- Please advise the incoming Service Member of the pet policy in Okinawa to include service dogs/animals. All service animals should come with the proper certifications and credentials. All the required paperwork must be hand-carried for assistance dogs that help disabled individuals. Per AFI32-6001_AFGM2017-01, dogs whose sole function is to provide emotional
 - support, comfort, therapy, or companionship are not service animals.
 Please contact the Kadena Housing office at 315-634-0582 | Comm.: 81-98-938-1111 (for the operator, then dial the DSN once you hear the dial tone or wait for the operator and ask to be connected to the DSN line), or via email at: kadenahousing.customerservice@us.af.mil.
 - Carry a copy of the EFM's current IEP/IFSP or 504 plan for any children receiving specialized services in school.
- After arrival, check-in with the EFMP representative at the Okinawa EFMP Office on Camp Foster, Bldg. 495.
 Additional information on the Exceptional Family Member Program on Okinawa can be found by visiting the EFMP web page at: <u>https://www.okinawa.usmc-mccs.org/efmp</u>

Okinawa EFMP Team DSN: 315-645-9237 | Comm.: 011-81-98-970-9237 Email: <u>efmp@okinawa.usmc-mccs.org</u>

For more information on Japan's pet importation regulations, please visit the MCCS Okinawa Electronic Welcome Aboard page or refer to **"Pet Information"** section below.

Pet Information

Pet Importation Process:

The process of bringing a pet into Japan can be very extensive (6-9 months). Pet owners are recommended to start this process as early as possible by visiting a Veterinary Facility (preferably an on-base vet clinic). All of the steps in the process must be completed in the order below to avoid any delays. Please refer to MARADMIN 378/23 – Pet Transportation Entitlement Final Decision for information about reimbursement for pet travel expenses, and frequently asked questions.

The pet process includes the following:

- Microchip
- Vaccines (Rabies)
- Fluorescent Antibody Virus Neutralization (FAVN) rabies blood test
- 180-day Quarantine
- Advance Notification (Commercial Flights)
- Health Certificate

Provided below are a couple of websites that you can visit to obtain information about bringing your pets to Okinawa:

MCCS Okinawa Electronic Welcome Aboard Package (available under the 'Pets and Housing' tab): Import Guide for Pets - Designated and Non-Designated Region <u>https://www.okinawa.usmc-mccs.org/about</u>

Japan Animal Quarantine Service website: <u>http://www.maff.go.jp/aqs/languages/info.html</u>

Animal and Plant Health Inspection Service U.S. Department of Agriculture: <u>https://www.aphis.usda.gov/aphis/pet-travel</u>

Flying with Pets:

Sponsors must be notified if pets are traveling with the member, due to potential changes in transportation, housing or lodging requirements.

Using commercial cargo for pet travel is a personal option, and in many cases the cost can range from \$2,500 to \$7,000. The Navy-Marine Corps Relief Society now offers assistance with pet travel associated with permanent change of station orders to or from an overseas base (up to \$5,500 in an interest free loan.) Additionally, members are eligible for reimbursement of up to \$550 for costs to kennel their animals; itemized receipts will be required when submitting a travel claim.

Per MARADMIN 378/23, On 1 January 2024, the following pet transportation allowances will apply: a Service member may be authorized the reasonable and substantiated cost of mandatory microchipping, quarantine fees, boarding fees, hotel service charges, licensing fees at the new PDS, testing titer levels for entry, and pet shipping fees if the member flies rather than drives, or the pet is shipped separately from the member. For transoceanic travel, use of Government or Government-procured transportation must be used if available or reimbursement for transportation costs is not authorized. Reimbursement for the actual cost of all necessary expenses described above in connection with the movement of a pet is limited to \$2,000 per PCS move. Please refer to MARADMIN 378/23 for eligibility and further clarification.

AMC flights will take pets and cages weighing up to a **total of 150 lbs**. Spaces for pets, however, are limited on AMC. Personnel with orders to Japan must immediately reserve AMC-PE seats by contacting their local Distribution Management Passenger Travel Office (PTO) or another service's Installation Transportation Office (ITO) when not aboard a Marine Corps Installation. Navy Personnel are encouraged to contact their CPPA or local Scheduled Air Transportation Office (SATO) to secure an AMC-PE spot for their pet.

Please note that pet spots on flights are dependent on the aircraft capacity; they are limited and are first come first serve. Therefore, the requirement to transport pets must be relayed to PTO or SATO as soon as possible. For additional information or assistance, please contact PTO:

DSN: (315) 645-3899/3946 Comm.: 011-81-98-970-3899/3946 Email: mcbbutlerptofoster@usmc.mil

During peak PCS season, PTO recommends to begin reservations for pet travel on AMC flights as soon as possible, at least 90 days out from intended departure month. Per MARADMIN 211/23 - PCS orders are NOT required to submit reservations for PCS travelers and pets (cats and dogs only).

Heat Embargo:

During the periods of 15 May thru 30 September most commercial airlines declare a pet heat embargo if the outside temperature reaches **over 85 degrees or more**. Short-nose breeds, or mixed breeds exhibiting short nose characteristics may not be accepted to fly by the airline during this time period. Please check with the airline to find out what restrictions/regulations they have regarding flying pets during this time frame.

Please note that U.S. flagged airlines may not transport certain dog breeds, particularly the English bulldog or mixes of this breed at all. The Patriot Express still transports them, but space for pets is not guaranteed and is very limited throughout the year. We highly suggest that Service Members check with the airlines for regulations/restrictions/policies regarding short-nosed dogs before starting the process to bring their pets to Okinawa.

Banned Dog Breeds:

According to **AFI32-6001_AFGM2017-01 and IIIMEF/MCIPACO 10570.1**, certain dog breeds are prohibited in all Military Family Housing (MFH) on Okinawa. The following breeds have been identified as restricted breeds:

- Pit Bull (full or mixed breed)
- Rottweiler (full or mixed breed)
- Canid-wolf hybrid (full or mixed breed)
- Doberman Pincher (full or mixed breed)
- Chow (full or mixed breed)

Please note that having one of these breeds is NOT justification to be granted permission to reside in off-base housing.

Pets and Military Family Housing:

All pet owners must ensure their dogs and cats are properly registered with the Base Veterinary Facility (VTF). All MFH residents will be required to complete the Pet Registration Form prior to assignment to MFH. Two domestic pets per household, defined as a cat, dog or a combination of each, are allowed in single dwelling units, duplexes, multiplex units and towers. In tower buildings, cats are allowed on all floors, however, dogs are only allowed on the first, second and third floor. Before making arrangements to bring a pet to Okinawa, you are strongly encouraged to contact the Kadena Housing Office at least 30 days prior to arrival to ensure pet friendly housing is available. Having a pet does not guarantee placement in a particular housing unit. Placement is based on availability and the member's entitlement. The non-availability of a pet friendly home is not justification to turn down a housing offer.



Due to significant amounts of construction currently underway in military housing, on-base housing may be limited. This may affect the Service Member's ability to obtain a pet-friendly home on base. Service Members are encouraged to contact Kadena Military Family Housing Office with further questions at DSN: 315-634-0582 Comm.:

011-81-98-961-0582 or 011-81-98-938 1111 (once you hear the dial tone, dial the DSN or wait for the operator and ask to be connected to the DSN line) or via email at: **kadenahousing.customerservice@us.af.mil.**

Short-nose breeds may not be able to travel between 15 May and 30 September.

Traveling during

the Summer time?

Check with the

airline regarding

the Heat Embargo.

Housing

Families arriving with pets should secure family housing as pet-friendly rooms in designated TLF are extremely limited.

Temporary Lodging Facility (TLF)

For Service Members who are not eligible for advanced housing or if on-base quarters are not available upon arrival, ensure TLF reservations are booked. On-base lodging facilities on Marine Corps installations are the designated government TLFs for incoming families. Please make sure that reservations are secured at least 30 days prior to arrival.

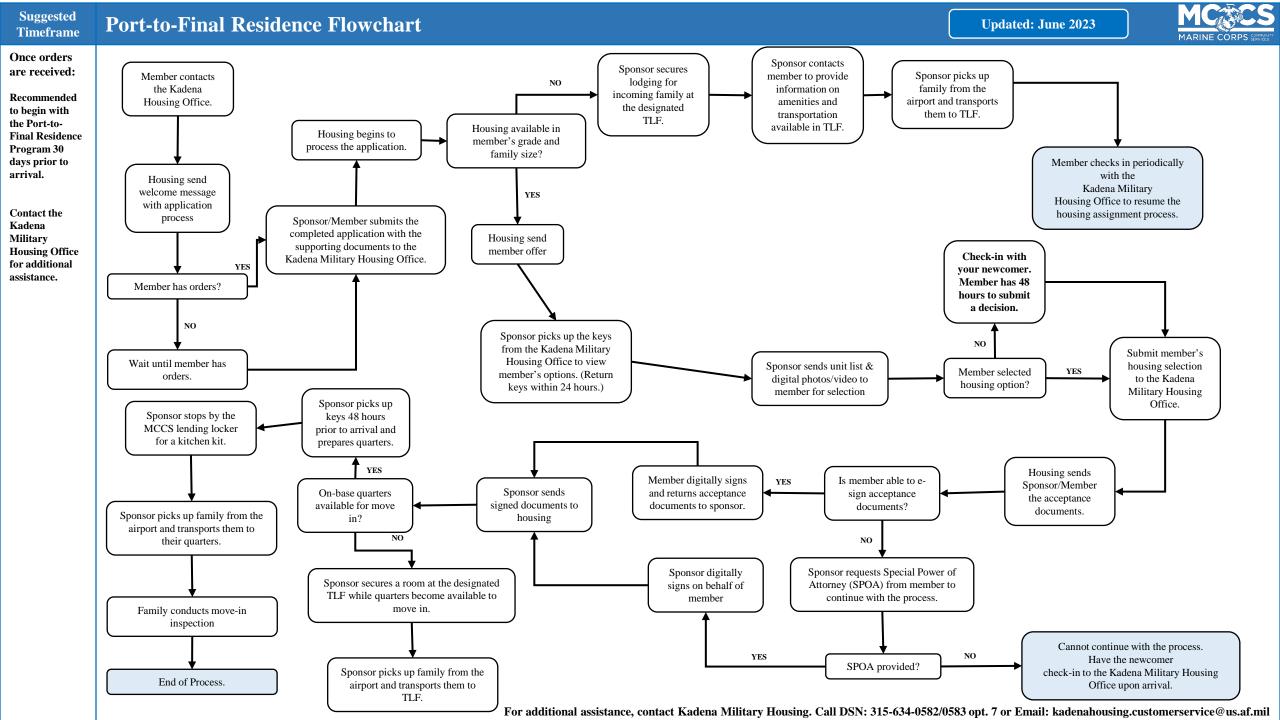
Reservations can be made through Inns of the Corps Camp Foster via DSN at: 645-2455 or via email at: fosterlodge@okinawa.usmc-mccs.org. Inns of the Corps will respond within 48 hours of the email request. Copies of the Service Member's Orders and Area Clearance/DEA are required upon check-in.

With the exception of Service Animals and the Inns of the Corps Camp Hansen (DSN: 623-4511 Email: hansenlodge@okinawa.usmc-mccs.org), there are NO PETS (dogs or cats) ALLOWED in any of the designated Marine Corps temporary lodging facilities. Therefore, it is highly recommended for families with pets to plan accordingly. Please, note that although the Shogun Inn (located on Kadena Air Base) offers pet-friendly rooms, due to limited availability of rooms, it may have specific check-in requirements in place for newly arriving personnel. Contact Shogun Inn well in advance to get the latest updates:

Email: <u>718FSS.Kadena.LodgingReservations@us.af.mil</u> Call: DSN 632-1010, commercial 011-81-98-962-1010.

Port-to-Final Residence

Approximately 20% of arriving accompanied members will go directly to on-base permanently assigned family housing as occupancy levels allow. Immediately upon receipt of orders, accompanied Marines reporting to Okinawa are directed to apply for family type housing through the Port-to-Final Residence Program by submitting an advance housing application, DD Form 1746, to the Kadena Military Family Housing Office via email at: **kadenahousing.customerservice@us.af.mil**. Your sponsor can also assist you in submitting the advance housing application. The following Port-to-Final Residence flowchart is provided in an effort to guide you through the process.



Service Members must check-in to the Kadena Housing Office within two business days to continue TLA entitlements.

USMC personnel must check-in with the Regional Housing Office on Camp Foster to obtain their TLA validation.

Military Family Housing (MFH) for Accompanied Personnel

Please keep in mind the Air Force is the DoD Executive Agent for all MFH on Okinawa.

In accordance with AFI32-6001_AFGM2017-01, all DoD personnel are mandated to live on-base, unless housing reaches the occupancy rate of 98% or more based on the Service Member's pay grade and family status.

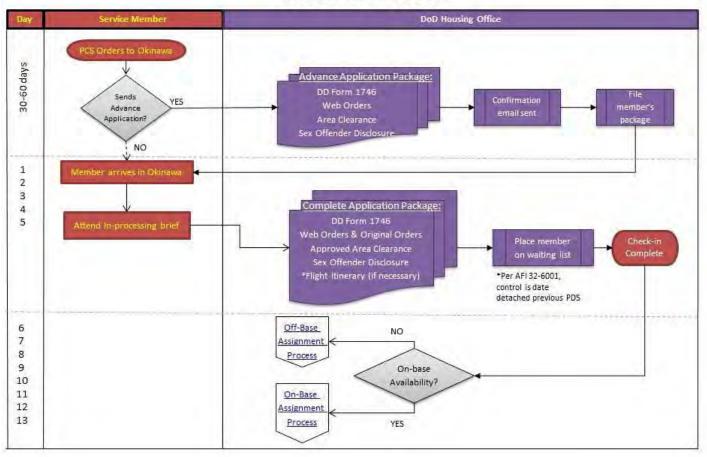
Service Members must report to the Kadena Housing Office within one business day after they have access to on base facilities to receive an in- processing housing brief, be placed on the waitlist, and receive additional information on their housing assignment. In the event, you are unable to complete the housing process prior to arrival, ensure you have your completed Application for Assignment to Housing (DD Form 1746), the Sex Offender Disclosure and Acknowledgment form, a copy of your PCS Orders, approved Area Clearance/DEA, and pet registration form (if applicable) on hand.

Failure to report to the MFH Office may result in a loss of Temporary Lodging Allowance (IIIMEF/MCIPAC-MCBBO 7220.1A). This visit is necessary to receive counseling and guidance before entering into any written lease or rental contract for housing. Accompanied USMC personnel are also required to check-in with the Regional Housing Office on Camp Foster, Bldg. 361, within 5 days to verify their eligibility for TLA, pick up their TLA Data Sheet and receive additional guidance on how to obtain their TLA entitlements.

Navy Personnel should contact their gaining CPPA/PSD to clarify how this policy affects them, especially if they are reporting to a Marine Corps command.

In the event you do not go into your permanent housing assignment upon arrival, the flowchart on the following page provides a visual representation of the housing check-in process.

Military Family Housing - USAF Kadena, Okinawa Check-in Process



Mandatory Bachelor Quarters Policy

The MCIPAC-MCB Butler Bulletin 11101, signed 12 May 2022, states that bachelor and unaccompanied enlisted military Service Members in **pay grades E-5 and below** will only be authorized to reside off-base when the CMC- directed **95%** occupancy rate for their respective adequate government Bachelor Housing (BH) category has been achieved.

Per MCIPAC-MCBBBul 11101 (12 May 2022), unaccompanied E6 and above may elect to reside off-base at any time with command approval. Unaccompanied E-6 and above that desire to live off-base will provide a letter endorsed by their unit command to MCBB housing and Billeting Branch for endorsement and then Kadena Housing will assist them in locating adequate off-base accommodation.

Unaccompanied E8s-E9s, W4s-W5s and O4s and above may decline assignment to BH at any time and elect to reside off-base, however, if drawing basic allowance for housing (BAH) for dependents at the last duty station, will not be entitled to Family Separation Housing - Overseas Housing Allowance (FSH-O) if BH is available. For more information or to view this Policy Letter, please go to the MCCS Electronic Welcome Aboard Package under the 'Housing and Pets' tab at: https://www.okinawa.usmc-mccs.org/about

Dual Service Members and Housing/Billeting:

Before departing to Okinawa, dual Service Members must check with their new command and the housing office regarding policies that could affect them. These policies can vary depending on their branch of service, but the following are the most common issues:

- If both Service Members are on an **unaccompanied tour**, they do not rate family housing and will be required to live at the **BOQ/BEQ**. Per MCIPAC Policy Letter 12-14, if they desire to live together, they must request authorization to reside off-base, establish a joint household and receive Overseas Housing Allowance at the Own-Rate per the Joint Travel Regulations.
- If both Service Members are on a **36-month accompanied tour**, they will not rate TLA if they arrive at different times without a dependent. Therefore, the Service Member that arrives first must stay at the BOQ/BEQ and report to the housing office to receive information about starting the housing process before his/her spouse arrives.
- In addition, dual active duty Service Members must have accompanied orders to request government furniture.

For additional information and guidance please contact the Kadena Housing Office: Kadena Housing Office:

DSN: 315-634-0582 Comm.: 011-81-98-961-0582 or 011-81-98-938-1111 (For the operator and ask to be connected to the DSN line) Email: <u>kadenahousing.customerservice@us.af.mil</u>.

Household Goods (HHG) Weight Allowances

The following are the administrative weight allowances for Okinawa:

- All accompanied Marine and Sailors (including Sailors attached to a Marine Corps unit) are allowed to bring their full JTR weight allowance.
- Unaccompanied USMC Service Members and Sailors attached to a USMC unit are authorized to bring 600 lbs. of unaccompanied baggage.
- Sailors assigned to a Navy Command such as the U.S. Naval Hospital, Okinawa or CFAO are allowed to bring their full JTR weight allowance.

Location	USMC Accompanied	USMC Unaccompanied	USN attached to USMC Unit	USN attached to USN Unit
Okinawa	Full JTR	600 lbs.	Same weight	Full JTR
	Weight		allowances as	Weight
	Allowance		USMC	Allowance
			members.	

Please keep the following in mind when shipping your household goods:

- Once you have been found suitable for your overseas tour, please begin the process of setting up your shipment of household goods by visiting https://www.militaryonesource.mil/moving-housing/moving-personal-property/ to create/update your DPS account.
- Funded Orders and a copy of your Area Clearance or Dependent Entry Approval may be required to finalize your shipment of Household Goods with DMO/TMO.
- When deciding what to bring, take note of the items you will need upon arrival.
 Please keep in mind that the housing and billeting units in Okinawa are smaller than those in the states. Some larger furniture may not fit. Prior to your packing, take a look at the Household Goods Suggestions checklist for suggestions on what to pack in your express, household goods shipment, and on your person available under the "PCS Checklist" tab on the MCCS Welcome Aboard page: https://www.okinawa.usmc-mccs.org/about
- For questions or concerns from Marines not located near a USMC Installation, contact 855-444-6683 or email USMCPERSONALPROPERTY@USMC.MIL.

Not sure what to bring?

Check out the "Household Goods Information and Suggestions" PDF.

Getting ready to ship your household goods? Visit www.militaryonesource. mil/moving-housing/ moving 60-90 days before departure to begin the self-counseling process on DPS.

Furnishings:

- Accompanied Marines and Sailors attached to USMC units: Eligible to borrow temporary government furniture for a maximum of 90 days after arriving on Okinawa. Information about the items is provided by the Furnishings Management Office and can be found at: <u>http://www.housing.af.mil/Units/Okinawa/furnishingsmanagement/</u>
- Accompanied Sailors attached to USN units: Also eligible to borrow temporary government furniture for a maximum of 90 days after arriving in Okinawa. Scheduling for temporary furniture can be arranged through the Kadena Housing Office.
- Unaccompanied Marines and Navy attached to USMC units: Bachelor and unaccompanied Service Members should not ship their household goods to Okinawa. There is limited space at the bachelor quarters to accommodate large furniture items. Service Members are encouraged to bring smaller items or appliances within their 600 lbs. weight limit. If the member is provided a Certificate of Non-Availability from the billeting office (BEQ/BOQ) and given the permission to reside off-base, the member can look for off-base housing that is already furnished.

Lithium Batteries

Due to safety concerns and the recently mandated TSP packaging and branding rules, lithium battery shipments and storage are restricted. Lithium batteries come in two varieties: lithium metal and lithium-ion. Cameras, watches, remote controls, handheld games, and smoke detectors frequently use lithium metal batteries. The single-use, NON-RECHARGEABLE lithium metal batteries can be found in cylindrical, button, or coin cell shapes. Always examine an item's batteries to see what kind they are. They will frequently note a lithium battery on the product. Cellphones, power tools, digital cameras, computers, kids' toys, robot vacuums, small and large appliances, tablets, e-readers, lawn care equipment, and electric cycles (e-bikes) all frequently use lithium-ion batteries. Effective 15 May 2023, lithium batteries that are rated greater than 100 watt-hours in size for lithium-ion batteries or greater than two grams of lithium content for lithium metal batteries will not be allowed to be shipped in household goods shipments. Nor will individual inventory boxes contain lithium-ion batteries with a total watt-hour rating greater than 100 per inventory box or greater than 2 grams of lithium metal per inventory box and will not be co-mingled between the two types of batteries.

Firearms, Weapons, & Ammunitions:

Japan has very strict laws regarding firearms, ammunition, and other dangerous instruments (such as knives). Violations are taken very seriously.

SOFA-status personnel are **PROHIBITED** to possess shotguns, automatic

MARADMIN 221/23: 2023 PEAK MOVING SEASON PREPARATIONS

> Check your bags before shipping them out. Ensure there no ammunition in your packs.

firearms, silencing devices, explosives and pyrotechnics, handguns, slingshots/wrist rockets, nunchakus, sai, tonfa, replica handguns, rifles, or air pellet guns. See III MEF/ MCIPAC-MCBBO 5500.1A regarding possession, use, registration, sale, storage, and destruction of weapons and dangerous instruments.

Swords authorized as U.S. military uniform items may be imported and/or exported when the individual produces documentation of their assignment to Japan, the uniform sword must be listed on the owner's travel orders. Hunting and sporting firearms must have *Commander's pre-approval* and required paperwork from PMO Customs prior to importation or procurement. DMO will not ship firearms.

All individuals coming to Okinawa should thoroughly check their luggage to ensure there is no ammunition. If ammunition is found upon entry to Japan, the Service Member will be detained in Japanese custody for a violation of Japanese law.

Firearms are prohibited in Military Family Housing. For more details, contact:

 Provost Marshall Customs
 Standard Stan

Staff Judge Advocate DSN: 315-645-7177 Comm.: 011-81-98-970-7177

Check-In & Entitlements



USMC Members need to check-in with their gaining command.

USN Members need to check-in with their CPPA to be gained as a Sailor by PSD.

IPAC Check-In and Entitlements:

The transition from the manual inbound process to the self-service Inbound Interview (IBI) and Travel Voucher Interview (TVI) process has been fully implemented for all Okinawa based Units. All Marines arriving to Okinawa are directed to report to their gaining command and utilize this function, except in the categories listed below: Marines in the accession pipeline (Reception and Orientation, Manual Inbound process) Marines issued Temporary Duty Under Instruction (TEMINS) Orders (Manual Inbound process), Reserve Call to Duty, PCS orders issued in the Marine Reserve Order Writing System (Manual Inbound process).

DOCUMENTS NEEDED FOR CHECK-IN:

- Orders (to include TAD in route) with endorsements.
- All receipts (including TLE and/or TLA).
- Documentation from the Airline showing delays on travel, if occurred.
- Area clearance/port call.
- PTO Authorization for Circuitous Travel, if applicable.
- PTO Authorization for vehicle shipping, if applicable.
- PTO Authorization for vehicle storage, if applicable.
- PTO Authorization for Foreign Flag Carrier, if applicable.
- Officer Qualification Record (OQR)/Service Record Book (SRB).
- Tickets/Unused Government Transportation Requests.
- Dependent Travel Information, if applicable.
- Previous Admin Unit Information/PTO, if applicable.
- Claims that fall outside this will need approval by HQMC Manpower Management Integration and Administration.
- Copy of spouses travel claim (dual military couple).
- Unaccompanied Personnel: Household Goods Shipment Checklist for your travel claim to rate 4 days of extra leave (Pipeline and School House Marines exempt.)
- Additional requirements can be found at: <u>https://www.mcbbutler.marines.mil/Base-Information/IPAC/IPAC-Inbound/</u>

Command Pay & Personnel Administrator Check-In (USN Personnel):

In order for PSD Okinawa to officially gain a newly reporting Sailor to the new command, the sailor must report to their Command Pay & Personnel Administrator CPPA.

DOCUMENTS NEEDED FOR CHECK-IN WITH THE CPPA:

- Copy of Orders (with reporting endorsement) and all modifications.
- All receipts for travel claim
- Full flight itinerary and or AMC itinerary.
- Copy of Suitability Screening (NAVPERS 1300/16) signed by the CO or CMC
- Itemized receipts for TLF such as stateside receipts for TLE and on-island receipts for TLA, if applicable.
- Copy of DEA (if accompanied by family).

The CPPA will submit the documents to PSD via Salesforce CRM. It is imperative the CPPA gets the documents as soon as possible to prevent any over or under payment to the member. The goal of the new command is to gain the member no later than 4 days after arrival. Please Note: Your actual travel claim should be submitted via a separate transaction and can be completed at a later date if necessary.

Lodging Entitlements:

TEMPORARY LODGING EXPENSE (TLE): When detaching from the continental United States, Service Members rate Temporary Lodging Expense for a maximum of 5 days. Receipts are a "must" to claim this reimbursement. Receipts must be itemized and carry a zero balance.

TEMPORARY LODGING ALLOWANCE (TLA):

Government-approved Temporary Lodging Facilities (TLF) are available for inbound family to reside in while awaiting assignment to military housing. TLA is authorized to assist the Service Member in *partially offsetting expenses* incurred during the occupancy of temporary lodging. There is no entitlement to TLA while in a travel status or once permanent quarters are occupied. Personnel accompanied by dependents must be prepared to pay anywhere between **\$1250 to \$3525 for temporary lodging and subsistence for the initial 10-day period**. TLA is paid based on the number of days temporary lodging is required and will be reimbursed in 10-day increments. Personnel assigned to Okinawa will normally not be authorized more than 30 days of TLA.

TO RATE TLA:

- Service Members **MUST** use a government a TLF (i.e., Inns of the Corps, Courtney or Hansen Lodge) unless a *Certificate of Non-Availability (CNA)* is obtained stating that the facility closest to their place of work is not available for occupancy.
- If the Member stays at an off-base TLF and does not provide a CNA from the on-base TLF, then the member's lodging reimbursement under TLA will be limited to the government TLF rate, not the rate of the off-base TLF.
- For a family consisting of one active duty member and three dependents, the cost is currently \$125.00 per day for an on-base facility and can be as much as \$300.00 per day in an off-base TLF.

Unless the animal is a Service Animal, pets (dogs & cats) ARE ONLY ALLOWED in the Hansen Lodge aboard the Marine Corps Temporary Lodging Facilities. Therefore, personnel may be required to find other boarding arrangements. Service Members can also elect to stay in a pet-friendly room at the Shogun Inn, located on the Kadena Air Base. *Please note that a Certificate of Non- Availability (CNA) will not be provided due to pets if rooms are available.*

PCSing from the states? You only rate 5 days of TLE. TLA is not payable to members who arrive with non-command sponsored dependents, members who arrive prior to their command sponsored dependents, and members married to members without dependents who arrive separately (the member that arrives first must occupy single type quarters until the other Member arrives). For questions or additional information, USN personnel may contact their CPPA/local PSD. USMC personnel may contact the IPAC Inbound Section:

Camp Foster IPAC Inbound Section (TLA) DSN: 315-645-7914 Comm.: 011-81-98-970-7914

Sponsors are responsible for making billeting arrangements for members executing unaccompanied order to Okinawa. If billeting is not available for the Service Member, a *Certificate of Non-Availability (CNA)* must be obtained from the respective billeting office prior to the member occupying any temporary lodging facility on or off-base. Without a CNA, TLA will not be reimbursed. In addition, the CNA does not backdate. The Service Member's sponsor must obtain the CNA before the member can stay at a lodging facility off-base.

All Inbound **accompanied** Marines must visit the Kadena Housing Office within 2 business days upon arriving. Failure to do so could delay your TLA entitlement reimbursement.

REQUESTING ADVANCE TLA:

Advance payment of TLA is authorized and encouraged for personnel who may require temporary lodging. Advances can be requested upon arrival (The Service Member must receive a reporting endorsement prior to submission). The TLA payment process normally takes between 5-7 business days and payments will be made directly to the Service Member's direct deposit account. Personnel are required to pay the full amount of their final TLF bill upon checkout. Therefore, requesting advance TLA is highly encouraged if adequate funds to pay the bill are not available.

CURRENT TRENDS WITH TLA CLAIMS:

IPAC is seeing an increase in Service Members being denied compensation for traveling costs due to noncompliance of travel instructions specified on their orders. We recommend all inbound Service Members to review their travel orders thoroughly and plan their leave and travel arrangements accordingly. In addition, please read the Temporary Lodging Allowance (TLA) informational brochure located at https://www.okinawa.usmc-mccs.org/about for additional guidance.

GOVERNMENT TRAVEL CHARGE CARD (GTCC

Service Members can use their GTCC for Temporary Living Expenses (TLE) and Temporary Lodging Allowance (TLA) overseas.

Please note that TLA is processed differently than TLE and other travel expenses. Service Members receive their TLA reimbursement via direct deposit and may not be settled in with other travel expenses through Disbursing. This may cause a GTCC payment delinquency if the cardholder does not pay very close attention to his/her GTCC account. **Therefore, it is the cardholder's responsibility to ensure all charges on the GTCC account are paid in a timely manner.**

Unaccompanied Members: Attach your Household Goods Shipment Checklist to your travel claim to rate 4 days of extra leave.

(Pipeline and school house Marines exempt). The Okinawa IPAC office has maintained their current OCONUS check-in and check-out processes for Marines, as the OCONUS processes are not on the GTCC outbound module.

If issues occur with the GTCC during PCS travel (prior to check-in to the new command/duty station), the Service Member will need to contact their previous/former command GTCC Agency Program Coordinator (APC) for assistance.

For more information prior to arrival, inbound members can call the IPAC office at:

Camp Foster IPAC Inbound DSN: 315-645-9448 Comm.: 011-81-98-970-9448

Delayed Family Member Travel:

Delay of family member travel is intended for instances or to circumstances not controlled by the member. Delay is intended for a short duration only, usually no more than 60 days. Requests for continuing to receive a housing allowance other than the PDS will normally be disapproved for the following circumstances:

- Continuing spouse's education.
- Financial burden of relocating dependents including selling a dwelling.
- On-base housing waiting list at new PDS.
- Family member employment and/or daily commute time.
- Conserving Permanent Change of Station (PCS) funds by not relocating family members.
- Issues with flight arrangements for pet travel.

MMIB-3 (formally MMIA) recommends members delaying their family member travel review MARADMIN 238/06, Pay and Allowance Advisory Notice (PAAN) 27-06 and Reserve Pay and Allowance Advisory Notice (RPAAN) 25-06 for further guidance.

USMC Service Members who delay their family member's travel **MUST** have approval from HQMC to continue drawing their stateside allowances. Upon reporting, if this approval was not previously obtained, their stateside allowances will be stopped until the HQMC approval letter is received. **In addition**, **accompanied USMC Service Members who delay their family member's travel DO NOT rate Temporary Lodging Allowance (TLA.) They are required to check-in and stay at an Unaccompanied Billeting Facility.** Navy Personnel will also need to obtain an approval letter to continue to draw their stateside allowances. Requests for approval should be submitted through the losing command to NAVPERS prior to PCSing.

Service Members can request military family housing within 30 days of their family member's arrival on Okinawa. For additional information please contact:

Kadena Housing Office DSN: 634-0582 Comm.: 011-81-98-961-0582 or 011-81-98-938-1111 (For the operator and ask to be connected to the DSN line) Email: <u>kadenahousing.customerservice@us.af.mil</u>

Have to delay your dependents? Ensure you have the necessary approval letter.

Travel and Arrival Information

Authorized Baggage:

When flying AMC, please keep in mind that in accordance with CMC letter 4600 MMIA dated 02 June 2010, you are authorized two pieces of baggage per person, neither to exceed 70lbs or 62 linear inches. In addition, you are authorized one additional piece as hand carried baggage not to exceed 45 linear inches.

> BLUF: (2) 70lb bags plus carry-on.

Excess baggage: \$125.00 per bag.

COVID-19 Travel Measures

Please see the most up to date MCIPAC- MCBBBul 1610 Okinawa COVID-19 In-Stride Guidance for detailed definitions and further guidance.

Unaccompanied Service Members PCSing to Okinawa:

For Marines and Sailors reporting to Marine Corps commands: MCIPAC/IIIMEF (MCB, 1st MAW, 3RD MLG, and 3rd MAR DIV)

There are two major airports/terminals in which military Service Members will arrive through, Naha Airport and the AMC Terminal aboard the Kadena Air Base Station.

KADENA AIR FORCE BASE/AMC TERMINAL:

The Patriot Express typically arrives every Friday night to Kadena Air Base by way of the Seattle-Tacoma International airport. When unaccompanied Marines/Sailors assigned to USMC units arrive at the Kadena AMC Terminal; they need to remain in the seating area after exiting the aircraft. A USMC R&O or PMO representative will be waiting for their arrival. The R&O/PMO representative will provide a quick brief and assist the newly arrived Service Members through customs, before boarding the buses waiting to take them to the Camp Foster barracks to start the week-long processing period.

Do you have everything you need for a safe flight?

The R&O Bus will pick up unaccompanied E-5 and below and transport them to their designated location.



REPORTING TO 3D DENTAL BATTALION

- Service Members reporting to 3d Dental Battalion should board the R&O bus upon arrival to either the Naha Airport or the Kadena Air Force Base/AMC Terminal. Upon completion of the R&O in-processing period, the Sailors will be released to 3d Dental Battalion.
- Contact information for the 3d Dental BN Sponsorship Program Coordinators: DSN: (315) 645-1749 Comm.: 011-81-98-970-1749 Front Desk DSN: (315)-645-2390 Comm: 011-81-98-970-2390 Email: <u>usn.butler.navdencenokinawaja.list.command-sponsorshipcoord@health.mil</u>
 Website: <u>https://www.3rdmlg.marines.mil/Units/Subordinate-Units/3rd-Dental-Battalion/</u>
 Facebook Page: <u>https://www.facebook.com/3DenBn</u>

Sailors reporting to the USNH and CFAO commands will be picked up at the airport by their sponsor.

REPORTING TO THE U.S. NAVAL HOSPITAL, OKINAWA:

- Should **NOT** take the R&O bus or go to the R&O Barracks. The U.S. Naval Hospital (USNH), Okinawa has a command in-processing/indoctrination program that is separate from R&O. Incoming USNH Sailors will be picked up by the command's designated transportation from their arrival points and then taken to the USNH barracks. It is strongly suggested that incoming USNH Sailors stay in contact with their sponsors to ensure transportation has been coordinated upon their arrival to Okinawa.
- Contact information for the USNH Sponsorship Program DSN: 315-646-7540 Comm.: 011-81-98-971-7540 Email: <u>usn.butler.navhospokinawaja.mesg.NHOIKSponsor@health.mil</u>

Website: https://www.med.navy.mil/US-NMRTC-Okinawa-Japan/Staff-Resources/

REPORTING TO COMMANDER FLEET ACTIVITIES OKINAWA

- As with USNH, CFAO Sailors should **NOT** take the R&O bus or go to the R&O barracks. CFAO Sailors are picked up either by a command representative or the command's designated transportation. Like USNH, CFAO has a command in-processing/indoctrination program that is separate from R&O. It is strongly suggested that incoming CFAO Sailors contact their command and coordinate their arrival with their sponsor prior to arriving on Okinawa.
 - Contact information for CFAO Sponsorship Program

DSN: 315-634-8245 Comm.: 011-81-98-961-8245 Email: <u>cnic.ffsp.fct@navy.mil</u>



Newcomers' Orientation Welcome Aboard (NOWA) Brief:

Newcomers' Orientation is *mandatory* for the following members:

- All accompanied USMC and USN personnel regardless of rank.
- All Unaccompanied USMC and USN personnel in paygrades E6 and above.
- All USN personnel attached to the U.S. Naval Hospital, Okinawa regardless of status.
- Civilian employees.
- Family members (military and civilian including local nationals).
- Children age 10 and up.
- CFAO personnel when CFAO Indoc is not available.

The NOWA brief is held in person, every Wednesday at the Camp Foster Community Center. New arrivals are required to register to complete the in-person Newcomers' Orientation within 72 hours of arrival to Okinawa.

VIRTUAL NOWA BRIEF REQUIREMENTS

Due to a lack of available MCCS childcare for the Newcomers' Orientation Welcome Aboard (NOWA) brief, the MCIPAC Chief of Staff has provided the option to request a virtual NOWA brief for single Service Members and spouses of Service Members, DoD Civilians, and Contractors with family members under the age of 10. All children are still welcome to participate in the in-person NOWA.

The virtual option for the NOWA brief is available on request (subject to approval) to personnel on accompanied orders, if any of the below exemptions are met:

- Newcomer is a single parent with child(ren) under the age of 10 (family can complete NOWA virtually).
- Newcomers with child(ren) under the age of 10 (one parent and children under the age of 10 can complete NOWA virtually).
- Newcomer(s) are subject to a COVID quarantine of sponsor or family member (family can complete NOWA virtually).

To request the virtual NOWA brief, please email: mcbb_newcomers@usmc.mil.

The virtual NOWA is a four-hour, video-based webinar facilitated via the Qualtrics system. Virtual NOWA brief codes and links are specific to the individual and will be emailed on Thursday by 1000 the day after the in-person NOWA brief is facilitated.

All participants who qualify, are approved, and complete a virtual NOWA brief prior to 1400 on the corresponding Friday, will have their names forwarded to the MCIPAC-MCBB Installation Safety Office showing proof they completed the mandatory NOWA indoctrination brief for POV licensing purposes.

For questions, please call 645-2104/2106.

Per MCIPAC Order 5560.1, attendance of NOWA must be confirmed prior to the MCB Safety Installation Office issuing a SOFA Privately Owned Vehicle (POV) Driver's License.

Once the final flight information is received, sponsors can register the incoming Service Member or the family by calling the nearest M&FP-R at:

Facility	Location	DSN Phone Number
Camp Foster	Bldg. 445	645-2104/2106
Camp Kinser	Bldg. 1220	637-2815
Camp Courtney	Bldg. 4425	622-7332
Camp Hansen	Bldg. 2339	623-4522
Camp Schwab	Bldg. 3000	625-2622

Registration for NOWA is also available online at the Information, Referral and Relocation web page at: <u>http://www.oknawa.usmc-mccs.org/about</u>

Newcomers' will be given their Newcomers' Orientation Welcome Aboard package at the NOWA brief.

ACCOMPANIED MEMBERS WITH DELAYED DEPENDENTS:

Personnel E-5 and below with accompanied orders, who have delayed their dependents do not rate TLA. A unit representative will transport you to designated barracks. Accompanied members with delayed dependents will also need to complete the Newcomers' Orientation.



REFERENCES FOR NEWCOMERS' ORIENTATION BRIEF:

- Newcomers' Orientation is mandatory as per MCO 1320.11H and III MEF/ MCIPAC-MCBBO 1754.10B
- Completion of Newcomers' Orientation is also required before any service member assigned to a USMC unit is granted off-installation leave or liberty in Japan (MCBJ/III MEFO 1050.7A)

Obtaining a SOFA Driver's License:

To obtain a SOFA driver's license, applicants must have the following items on hand:

- Application for USFJ Form 4EJ Driver's Permit.
- Valid stateside driver's license.
- Area Clearance/DEA (for dependents).
- Copy of Orders

If you think you have a military exemption allowing your driver's license to be valid past the expiration date, contact your state's Department of Motor Vehicles or visit: <u>https://www.dmv.org/military- drivers/</u> to confirm that is the case.

The SOFA driving test is a challenging exam. It is strongly recommended each individual take ample time to thoroughly read and study the entire SOFA Driver's Manual, becoming familiar with, and study all of the road signs enclosed in the road signs document.

Cheating on the SOFA licensing exam is taken very seriously as the exam is sanctioned by the government of Japan. If the test administrators determine that the applicant has cheated, he/she will be dismissed and barred from retaking the exam for 60 days. Service Members will need to provide a letter from their CO authorizing them to retake the exam. Active duty family members caught cheating will need to submit a letter signed by their sponsor's CO authorizing them to retake the exam as well.

DoD contractors and DoD civilian employees must submit a letter signed by their senior supervisor or Department Head in order to retake the exam. Consequences for cheating may include revocation of driving privileges, early return of dependents or loss of rank.

The study guide for the SOFA licensing exam along with a copy of the Japanese road signs can be downloaded through the following link under the driving and transportation drop down:

https://www.okinawa.usmc-mccs.org/about

Please note: Service Members in pay grades E-5 and below will require their gaining CO's signature on their SOFA license application prior to taking the exam.

E-3 and below personnel will need to take a 1-day driving class in addition to obtaining their CO's signature.

In addition, applicants under the age of 26 will need to complete a driver's improvement course and provide proof of completion to the Base Safety Installation Office prior to taking the exam.

E-5 and below must obtain their CO's Signature in order to take the SOFA Driver's Licensing Test.

E-3 and below? You will need to take a 1-day driving class before taking the SOFA licensing exam. It is encouraged for Service Members or family members who do not have a stateside driver's license to visit <u>www.dmv.org</u> for information on how to obtain one. Individuals who arrive without a valid driver's license will need to take a driver's education course prior to taking the SOFA examination. The average cost of the course for SOFA status personnel is \$300.00.

For additional information on the SOFA driver's license please contact: MCB Safety Installation Office DSN: 645-3183/2862 or 622-6202 Comm.: 011-81-98-970-3183/2862

Web: <u>https://www.mcipac.marines.mil/Staff-and-Sections/Special-Staff/</u> MCIPAC-Safety/Safety-Office/Okinawa-Driving/

Japanese Cell Phone Contracts:

Cellular phone companies in Japan have an automatic 2 year renewal contract, which means the existing or current two year contract will automatically be renewed on its expiration date, unless otherwise communicated with the cell phone provider. Most of Japanese Cell Phone companies **DO NOT** have a "military clause," which cancels contract/penalties due to military orders/deployment. The Service Member may end up paying a very costly penalty for canceling his/her contract before the 2-year contract is complete. Also, Service Members leaving after a normal three year tour might be subjected to cancellation and penalty fees.

Before leaving the states, contact your current stateside cellphone provider to see what overseas options are available. You may be able to carry over your current cellphone or service provider.

Please note: some of the organizations on Okinawa are not able to dial to a stateside cell phone number. The incoming Service Member may need an alternate phone number if he/she decides to use a stateside number.

Upon arrival, please talk with to your cell phone provider on Okinawa to find out if the company has other options such as monthly and pre-paid agreements. Service Members must also ensure they completely cancel their contacts before leaving Okinawa. As with any contract, all Service Members should thoroughly read and fully understand their contracts before signing them.

Need childcare? Visit: <u>www.militarychildcare.com</u> to begin your process.

Child Supervision Guidelines:

The III MEF/MCIPACO 5800.6 w/ CH 1 mandates very specific child supervision guidelines that apply to all SOFA status personnel both on and off the installations on Okinawa. While these guidelines are similar to all installations, they are very strictly enforced.

Child Supervision Guidelines Matrix

MOIP	AC-MCBBD	5800 E
8 14ov	3022	

_	Leave Unsupervised	Leave Unsupervised	1				
AGE	in Quarters for Less than 2 Hours	In Quarters for More than 2 Hours	Leave in Public Areas	Walk to School and/or Bus Stop	Leave Alone Overnight	Babysit/Supervise Siblings or Others	Leave in Ca Unsupervise
0-4	NO	NO	NO	NO	NO	NO	NO
5-6	NO	NO	YES Playground or Yard within Visual Signt/Hearing Distance to Adult/Sibling Supervision	YES If Residence and School are Located on the Same Installation	NO	NO	NO
7-9	NO	NO	YES Physical Access to Designated Adult or Babysitter	YES	NO	NO	YES 15 Minutes Max Keys Removed, Windows Partial Opened
10-11	YES With Access to Designated Adult	YES Not to Exceed 4 Hours Total: with Access to Designated Adult	YES 2 Hours may in Retail Stores (BX, Food Court etc.)	YES	NO	NO	YES 30 Minutes Max Keys Removed, Windows Partially Openad
12-13	YES	YES Not to Exceed 8 Hours with Access to Designated Adult	YES 4 Hours Max at Retail Stores	YES	NO	YES (1),(2) Not to Exceed 6 Hours	YES
14-15	YES	YES	YES 4 Hours May at Rotal Stores	YES	YES Not to Exceed 1 Night; with Access to Adult Supervision: Legal Guardian must be on the Island of Okinawa.	YES (1),(2)	YES
16-17	YES	YES	YES 4 Hours Max at Retail Stores	YES	YES Not to Exceed 5 Nights, with Telephone Access to Designated Adult.	YES (2) Overnight Permitted for <u>ONE</u> Night	YES
D	oes not include avernight.	AS AN E	XPLANATION				
) R	ed Cross Babyeilling Course is h	guard A bab To ba Desig Acces Checi Left a is not Public	supervision is defines as comeone 16 yes lies, vibiling, care provider, friend). ysitter is someone between the ages of 1 bypit/supervise sibiling or others, the child hand(a dult is a specific prearranged indu- ing periodically is when the designated a ione overinght is defined as during or last physically present. 	2 and 17 (paid or unpaid). Red C must be at least 12 years old. Re idual who accepts responsibility to immediate face-to-face contact, duit or sponsor and child have a f ing the night, the period between s, recreational areas and other pu	ross Babysitting Course is highly of Cross Babysitting Course is highly or children. In person or electronically with the ace-to-face meeting. sunset and sunnise, when a spons blic areas.	enccuraged ghly encouraged, e adult,	

III MEE/MCIPAC, MCBB CHILD SUPERVISION REQUIREMENTS

Endläsure (1)

DoDEA School Information and Registration:

There are 13 DoDEA schools on Okinawa; 8 Elementary Schools, 3 Middle Schools and 2 High Schools.

The permanent address of the incoming family determines which school the child will be zoned to attend. When the incoming family is living in temporary lodging, the child is zoned for the school in that area. When the member has been assigned permanent housing (on or off-base), there is a possibility that the child might be moved to another school, unless the incoming Service Member's school zone remains the same as the temporary school zone.

School registration can be completed online at <u>www.dodea.edu/DORS</u> or at the Main Office of the school the child is zoned to attend. Parents also have the option of emailing the School Registrar for additional information regarding school enrollment at: <u>ODSORegistrar@dodea.edu</u>. Provided below is a list of the documentation needed to enroll your incoming child into school.

• Sponsor's Original Orders, Basic Orders (USMC) or Certificate of Employment Letter, SF50, Contract, etc.

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- Area Clearance or DEA
- Passport or Birth Certificate of the student
- Immunization Card
- Housing Assignment Letter, Off-Base Lease Agreement, or TLF Receipt
- Previous school records for the student (if available).

Please note the following age requirements for enrollment:

- PRE-KINDERGARTEN or SURE START students must be 4 years old by September 1st.
- KINDERGARTEN students must be 5 years old by September 1st of the current year to be eligible to register for the upcoming year.
- FIRST GRADE students must be 6 years old by September 1st of the current year to be eligible to register for the upcoming year.

Starting June 1, 2023, DoDEA Pacific high schools will offer conditional enrollment to military-connected students who are moving to Okinawa, Japan due to Permanent Change of Station orders. To be eligible for conditional enrollment, the student must:

- Meet eligibility requirements for space required enrollment
- Be requesting enrollment into grades 9-12
- Arrive at assigned duty station within three months of requesting conditional enrollment

For DoDEA Pacific South (Okinawa), the Conditional Enrollment can only be initiated, but specific course/schedules/counselor meetings will have to wait until the family has a quarters assignment.

There are two DoDEA Pacific high schools in Okinawa, and enrollment is determined based on housing location. Please consult the school zoning map and ensure conditional enrollment is completed at the appropriate high school. For more information, please visit:

www.dodea.edu/Pacific/conditional-enrollment.cfm

For additional assistance, contact the School Liaison Office: DSN: 645-3205 | From cellphone 098-970-3205

To view a list of the schools please visit the School Liaison Officer's web page: <u>https://www.okinawa.usmc-mccs.org/slo</u>

Medical and Dental Benefits:

TRICARE Overseas Prime is available to active duty personnel and their eligible family members who live with them near a military hospital or clinic.

Whether accompanied or unaccompanied, all Service Members will need to transfer their TRICARE coverage to their new region.

To transfer coverage:

- The Service Member must submit a TRICARE Prime Enrollment, Dis-enrollment and Primary Care Manager (PCM) Change Form (DD FORM 2876).
- Service Members can stop by the TRICARE office located on the first floor of the US.S. Naval Hospital. A copy of the re-enrollment form is provided at the TRICARE office. Incoming members will need a copy of Orders and Approved Area Clearance/DEA to process the enrollment form.

OVERSEAS DENTAL OPTIONS:

Active Duty Personnel:

Will be seen on-base for their dental care at the dental clinics located at their place of work. Upon arrival, Service Members are required to check-in to their respective dental clinics with a copy of their orders.

Family Members:

May be seen on-base for their routine dental care at no cost on a space-available basis. Once the Service Member has checked-in, family members can check-in to their respective dental clinic with a copy of the Service Member's orders and approved Area Clearance or DEA. Where the family member is seen for dental care is dependent upon where the Service Member works. For example:

If the Service Member works at Camp Hansen or Schwab, the family member may be seen at the Camp Courtney Dental Clinic.

If the Service Member works at Futenma, the family may be seen at the Evans Dental Clinic on Camp Foster.

Family members enrolled in the TRICARE Dental Program are **encouraged to maintain their dental coverage while in an overseas location.** Family members may use their dental coverage off-base wherever accepted. For a list of eligible facilities please contact your insurance provider.

Please Note: payment in full is expected for services rendered when seeking medical and dental care off-base. You would then need to file a claim through your insurance provider for reimbursement

Family Members are seen on-base on a spaceavailable basis for dental care.

Summary of Changes

The following items have been updated:

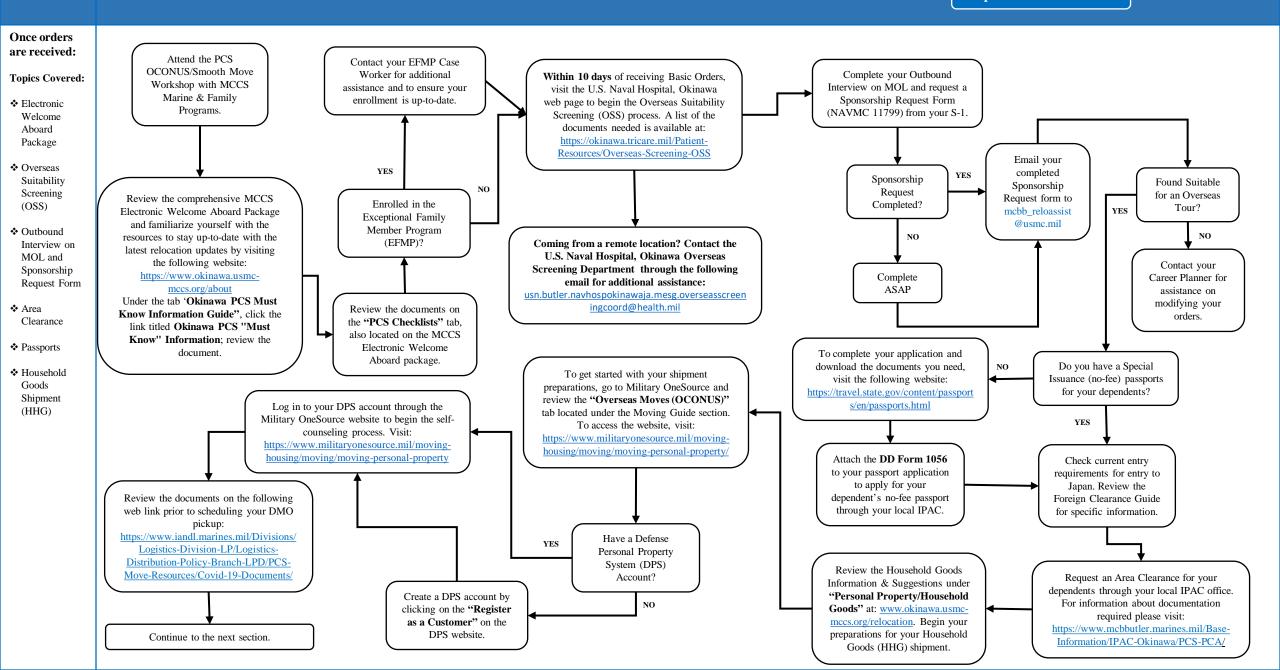
Changes as of 05 October 2023

1. Updated pg. 07 Pet Importation Requirements to include MARADMIN 378/23 – Pet Transportation Entitlement Final Decision for information about reimbursement for pet travel expenses, and frequently asked questions.

Suggested Timeframe

(PCS) Permanent Change of Station Move to Okinawa for USMC Accompanied Personnel

Updated: October 2023

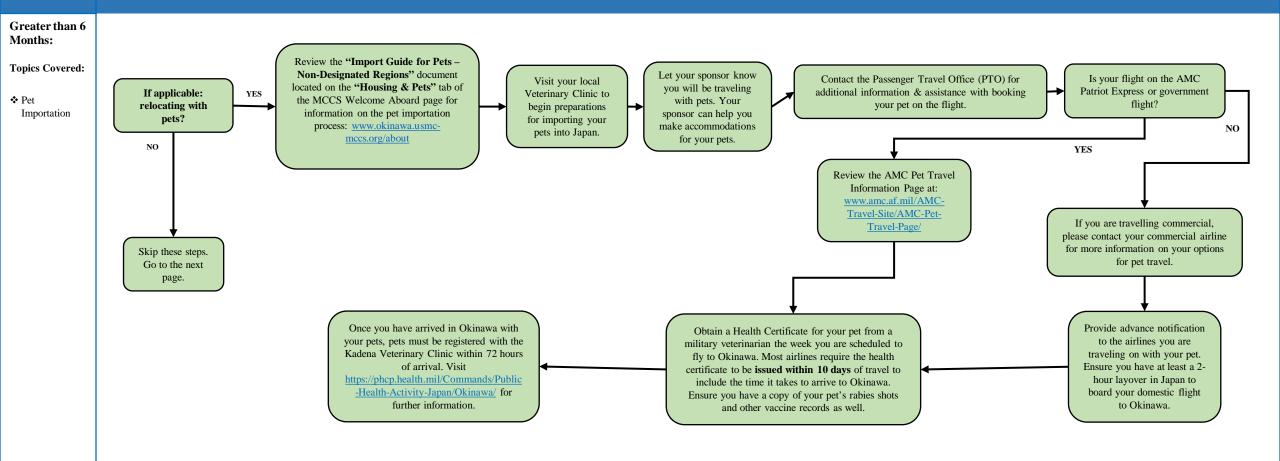


Suggested Timeframe

(PCS) Permanent Change of Station Move to Okinawa for USMC Accompanied Personnel

Updated: October 2023



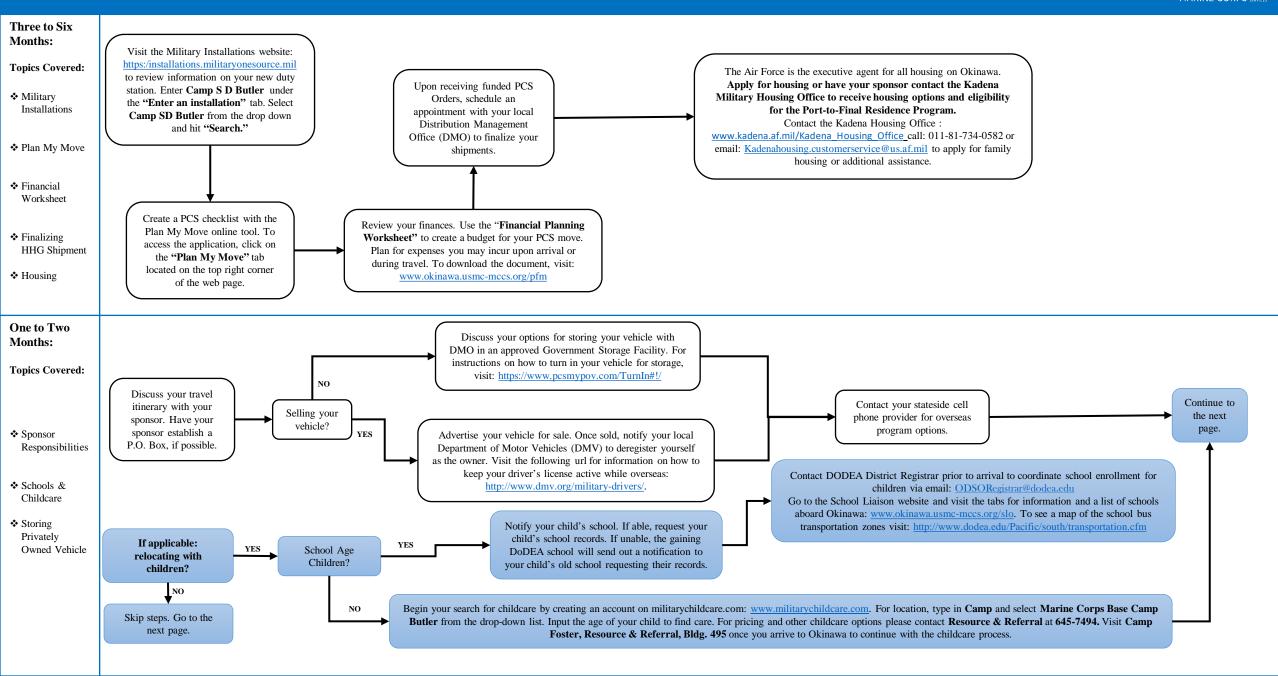


Please refer to MARADMIN 378/23 – Pet Transportation Entitlement Final Decision for FAQ's regarding pet transportation allowances.

Please Note: Resident Veterinarian recommends that pets stay with owners whenever practical in either quarters or TLF.

The Society for the Prevention of Cruelty to Animals (SPCA) International and Dogs on Deployment offer grants to Service Members to assist with travel expenses. To visit the SPCA International website click on the following url: https://www.spcai.org/get-involved/military-support/operation-military-pets/. To go to the Dogs on Deployment website, click on the following url: https://www.dogsondeployment.org/. The Navy-Marine Corps Relief Society now offers assistance with pet travel associated with permanent change of station orders to or from an overseas base. To learn more, visit the Navy-Marine Relief Society website: https://www.nmcrs.org/

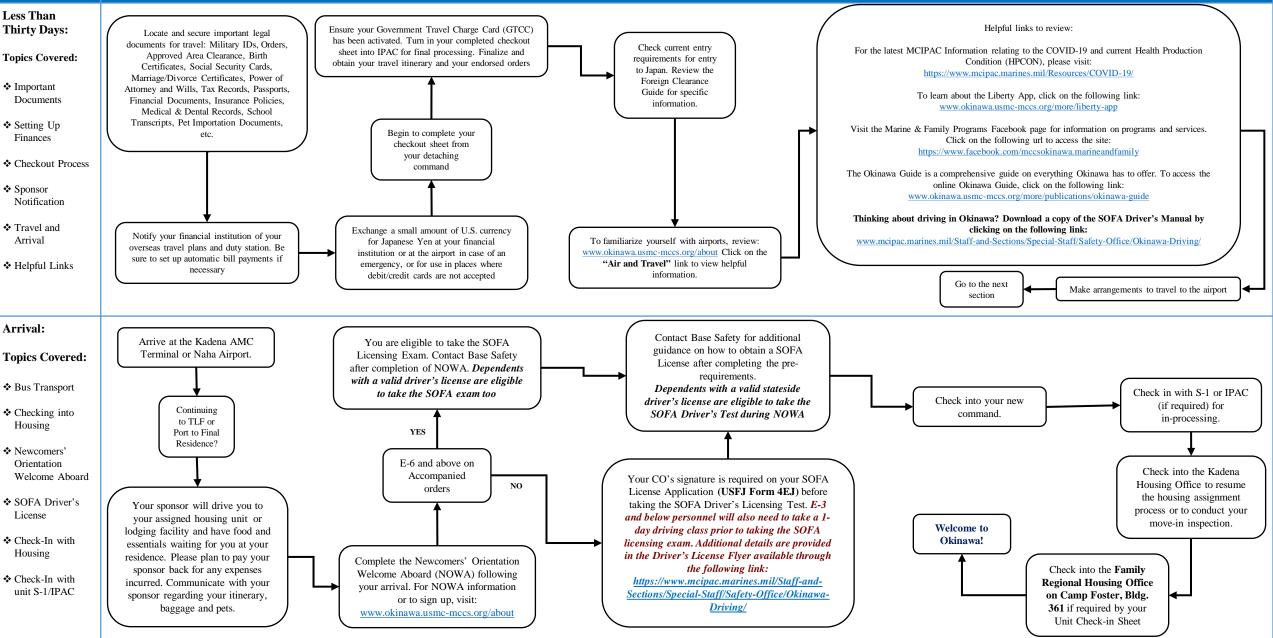




Suggested Timeframe (PCS) Permanent Change of Station Move to Okinawa for USMC Accompanied Personnel





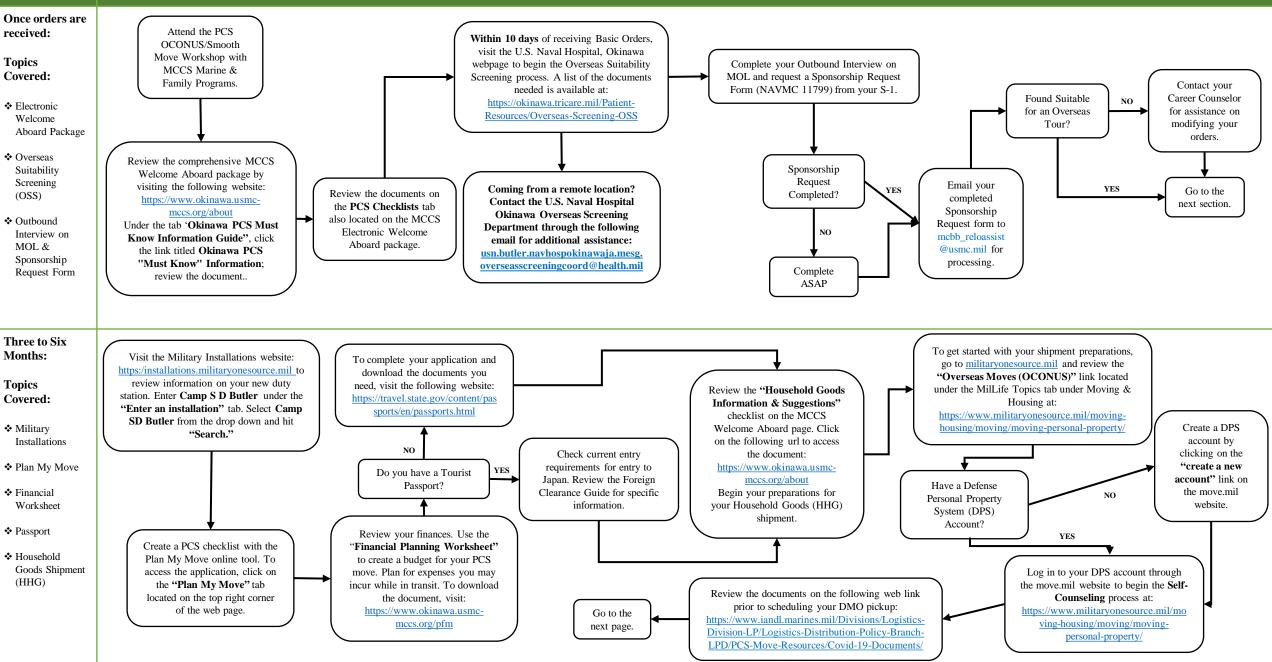


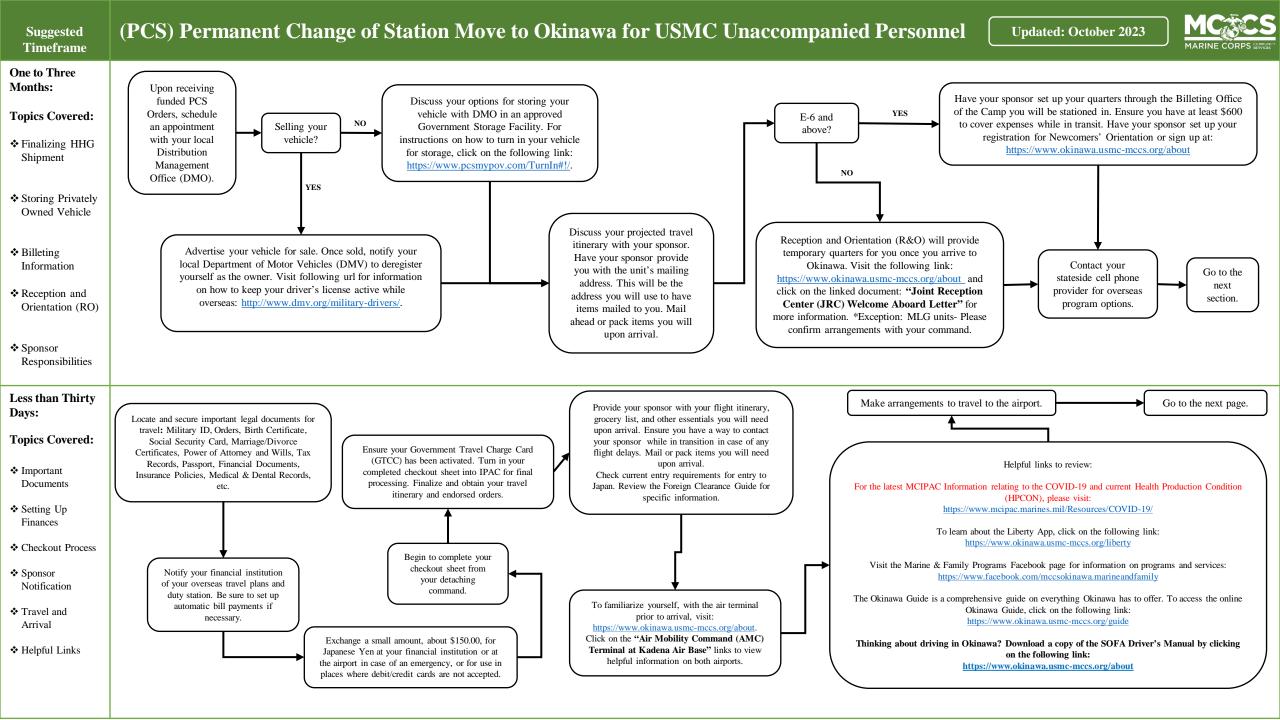
These flowcharts are intended as a general guide and additional resource for inbound personnel to Okinawa. If you have any questions, please contact MCCS Okinawa, Relocation Services From the US: 011-81-98-970-7494 | From DSN: 645-7494 | Email: mcbb_reloassist@usmc.mil

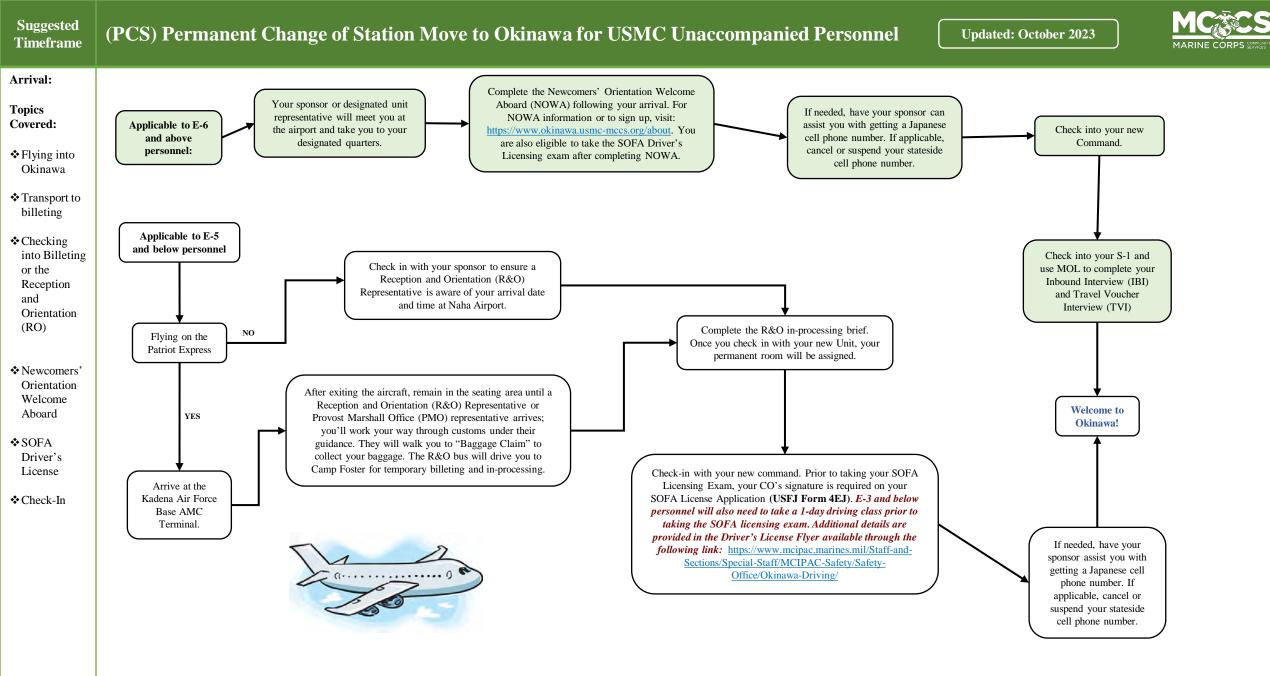
Suggested Timeframe (PCS) Permanent Change of Station Move to Okinawa for USMC Unaccompanied Personnel

Updated: October 2023







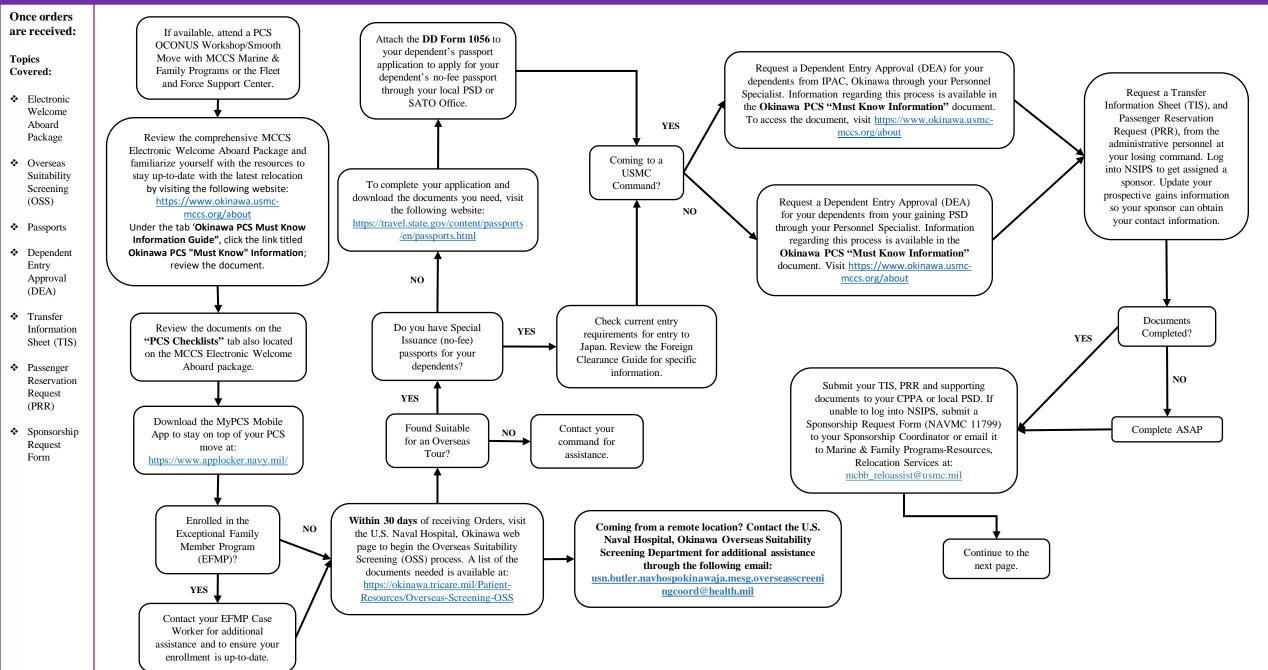


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Suggested Timeframe (PCS) Permanent Change of Station Move to Okinawa for Accompanied Navy Personnel

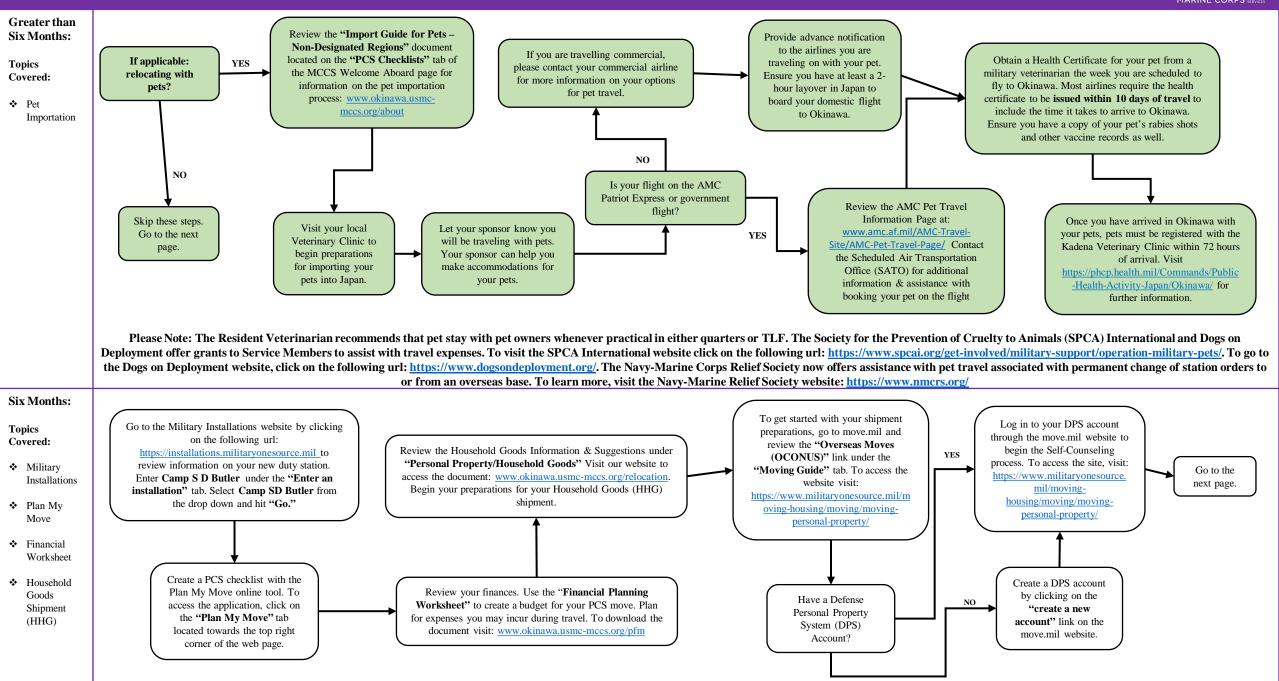
Updated: October 2023

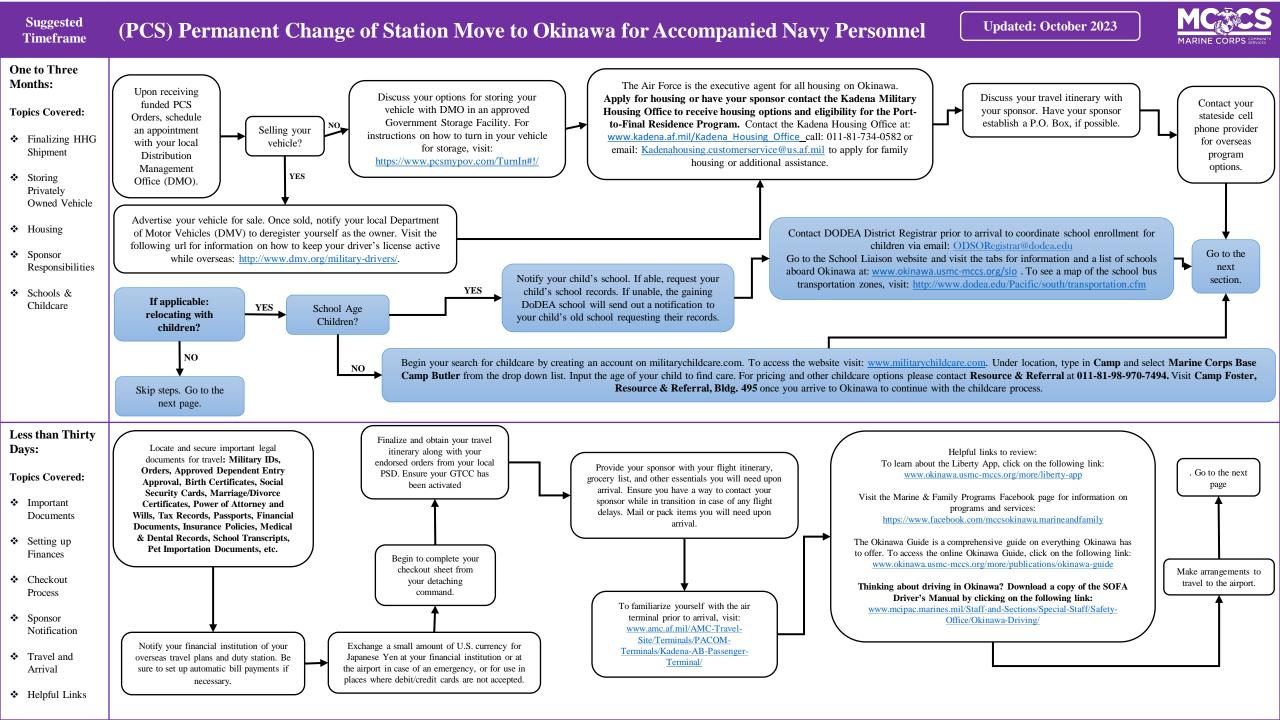




Suggested Timeframe (PCS) Permanent Change of Station Move to Okinawa for Accompanied Navy Personnel

Updated: October 2023



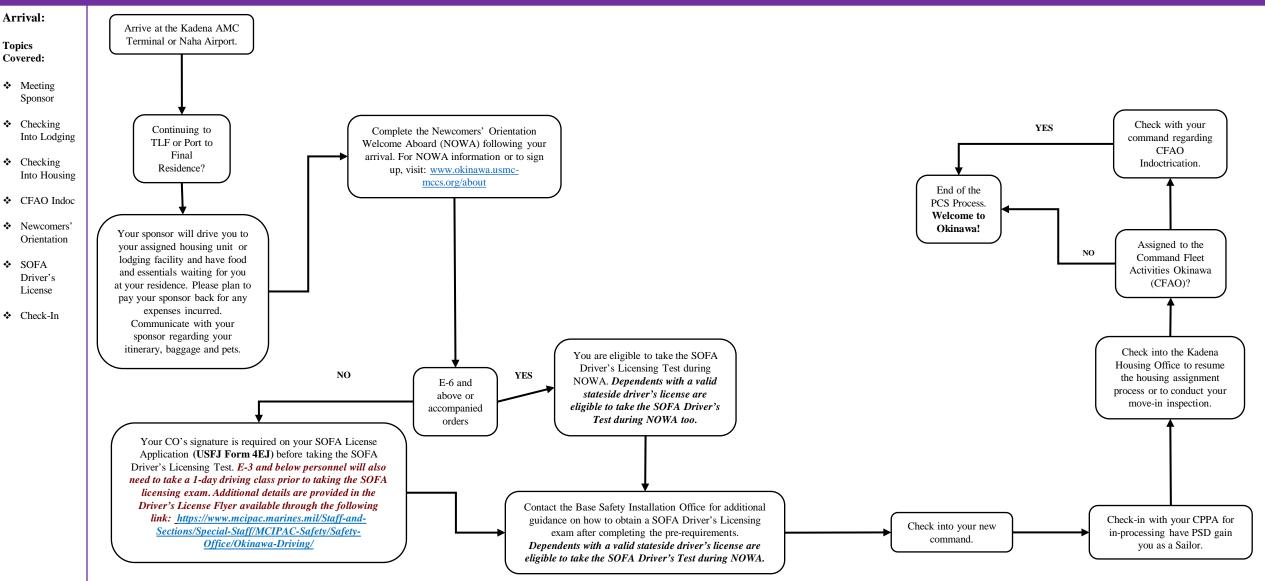


Suggested Timeframe

(PCS) Permanent Change of Station Move to Okinawa for Accompanied Navy Personnel

Updated: October 2023





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Suggested Timeframe (PCS) Permanent Change of Station Move to Okinawa for Unaccompanied Navy Personnel





