

HOW CAN WE HELP?

OFF-BASE HOUSING RESOLUTION PROCESS

**ANY RESIDENT SUGGESTION, CONCERN, OR COMPLAINT IS IMPORTANT.
IF YOU ARE NOT SATISFIED WITH ANY SERVICE, WE HAVE A
THREE-STEP ISSUE RESOLUTION PROCESS:**



STEP 1

IDENTIFY ISSUE

Contact your Housing Agency or Landlord



HOUSING AGENCY OR LANDLORD

STEP 2

NOT SATISFIED OR TENANT/AGENCY DISPUTE

Contact:
MON-FRI 0800-1630
634-1427/1127

**REFERRAL BRANCH,
KADENA**
www.kadena.af.mil

STEP 3

ISSUE UNRESOLVED

USMC UNIT COMMANDS

POC: _____

Contact No.: _____

email: _____

HOUSING REFERRAL CONTACT

[illegible]