When you arrive at the Kadena AMC terminal, you will go to the Customs & Immigration area to have your carry-on baggage and passports checked by a customs official. Please have a copy of your orders and your Dependent Entry Approval/Area Clearance (for active duty family members) ready for verification.

If you are unable to locate your sponsor, there is an Information Counter and phones for your use after collecting your baggage.

Unaccompanied USMC and Sailors assigned to USMC units, E-5 and below, please remain in the lobby area after leaving the plane. A Joint Reception Center (JRC) representative will be present to guide you through customs and down to baggage claim.

The following sections provide a guide to help you navigate through the Kadena AMC Terminal.
After departing the plane, a bus will take you to the lobby area. Proceed through to the Baggage Claim area.

Unaccompanied USMC and Sailors attached to USMC commands (E-5 and below): Remain in this area for a JRC Representative.
After claiming your baggage, proceed to the Arrival Lobby. Your sponsor should be waiting for you there.

USO Table: Provides refreshments for incoming service members and families.
Your sponsor should be waiting for you outside of the baggage claim area, right before you leave the Arrival Terminal.

Public telephones are available right around the corner.
To dial a DSN (Base) Number:

645-xxxx => 098-970-xxxx
622-xxxx => 098-954-xxxx
623-xxxx => 098-969-xxxx
632-xxxx => 098-962-xxxx
634-xxxx => 098-961-xxxx

USMC Operator: 098-970-5555
Kadena Operator: 098-938-1111
WELCOME TO OKINAWA