90 – 60 days prior to your inbound service member/family arrives:

- □ 1. If you have not done so already, attend **SPONSORSHIP TRAINING** with Marine and Family Programs-Resources (MFP). To sign up, visit www.okinawa.usmc-mccs.org/relocation.
- 2. Send a Welcome Aboard email within 10 business days of your assignment as a Sponsor. Include the Electronic Welcome Aboard Package link <u>www.okinawa.usmc-mccs.org/about</u> and PCS Flowcharts.
- □ 3. Obtain the Newcomer's information:
 - a) Name, paygrade, and marital status,
 - b) Best way to contact the Newcomer,
 - c) Copy of orders,
 - d) Flight itinerary,
 - e) If accompanied, copy of Area Clearance (USMC)/Dependent Entry Approval (USN),
 - f) If accompanied, ask if Special Issuance Passport applications have been submitted,
 - g) If accompanied, number and ages of children,
 - h) If accompanied, pet information,
 - i) Dietary restrictions/allergies/religious requirements.
- □ 4. Provide the newcomer with all pertinent information for relocating to Okinawa.
- □ 5. Recommend the newcomer to develop a financial plan to cover moving expenses.
- □ 6. Respond to the inbound member's questions. Stick to the facts; be objective.

60 – 30 days prior to your inbound service member/family arrives:

- □ 1. If accompanied, the newcomer can contact Kadena Military Housing Office (MHO) to check eligibility of the Port-to-Final Residence Program (<u>www.kadena.af.mil/kadena_housing_office/</u>)
 - a) To participate in the program, the inbound service member must submit the Advance Housing Application Package to MHO:
 - i. DD Form 1746 (All Branches),
 - ii. Orders (USMC Basic & Original; USN Original),
 - iii. Approved Area Clearance / Dependent Entry Approval (DEA),
 - iv. Sex Offenders Disclosure,
 - v. Flight itinerary/promotion verification letter/EFMP enrollment letter with page 7 of DD Form 2792 (if required),
 - vi. Special Power of Attorney for Sponsor (if required).
- □ 2. Wait for the Advance Housing Application Package to be processed by MHO Counselor.
- □ 3. For unaccompanied service member (or accompanied personnel with approved delayed dependent travel), make Billeting arrangements.
- □ 4. If accompanied service member chose to not participate in the Port-to-Final Residence Program or if the housing unit is not available before arrival, reserve temporary lodging at the designated TLF. For those that are unaccompanied and BEQ/BOQ is not available before arrival, obtain a CNA before reserving temporary lodging. Ask what items they might need for their first few days on arrival.

30 days prior to your inbound service member/family arrives:

- □ 1. Once the Advance Housing Application Package is processed by MHO Counselor:
 - a) Pick up the keys to view offered housing units (Bldg. 217, Kadena MHO,



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Camp Kinser Residents: Bldg. 107, Room 118).

- b) Take videos, photographs, and/or document floor plan of the offered housing units and share them with the inbound service member.
- c) Return the keys within 24 hours to MHO.
- d) Within 48 hours, inbound member and/or sponsor should inform the housing counselor via email of the selected unit.
- e) Inbound service member e-signs the housing acceptance package. If they cannot e-sign, obtain a Special Power of Attorney to continue with the process.
- f) Pick up the housing keys on a scheduled date and prepare home for occupancy. Cancel TLF reservation if previously made.
- g) Coordinate temporary furniture delivery through MHO.
- h) Checkout kitchen kits and small appliances from MFP Lending Locker (copy of newcomer's orders is required).
- i) Get a grocery shopping list from the newcomer if buying food and essentials.
- j) Set-up Wi-Fi.
- 2. Set up a P.O. Box for the accompanied inbound member or share Unit/Command address with unaccompanied service member. Navy personnel attached to the U.S. Naval Hospital: set up a P.O. Box for all inbound personnel.
- □ 3. When sponsoring E-5 and below unaccompanied USMC and USN Greenside personnel, notify member of the Reception and Orientation (R&O) airport pick-up.
- □ 4. If necessary, make pet boarding arrangements for the incoming pets.
- 5. Register your newcomer online at <u>www.okinawa.usmc-mccs.org/relocation</u> for the Newcomers' Orientation Welcome Aboard (NOWA) brief which is held in-person every Wednesday at the Camp Foster Community Center on Camp Foster Bldg. 5908 (if required). If your newcomer and/or their family meets requirements for an exemption to policy, request the virtual NOWA brief by email at: <u>mcbb_newcomers@usmc.mil</u>.

Day of Arrival:

- □ 1. Ensure family housing unit is ready to move in. If residing in Billeting, pick up the key and ensure the room is ready for occupancy.
- □ 2. Secure transportation with enough space for the newcomers, luggage, and pets (if applicable).
- □ 3. Create a welcome basket with food for the newcomer and/or family to eat after arrival.
- □ 4. Greet the newcomer at the airport.
- 5. Take the newcomer and/or family to their designated quarters/military housing unit or TLF.
- □ 6. Assist your inbound service member with checking into the unit.
 - USMC: report to their gaining command's S1.
 - USN: make sure the Newcomer check-in with CPPA within 24 hours of arrival.
- 7. Within 3 days of arrival, assist the service member and family with switching to TRICARE Overseas.
- 8. Explain how to sign up for AtHoc Mass Notifications. Share emergency phone numbers.
- 9. Coordinate commissary and exchange runs to support your inbound service member or family.



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Post Arrival:

- □ 1. Provide transportation and assistance to the newcomer and/or family to attend their Newcomers' Orientation Welcome Aboard (NOWA) brief.
- □ 2. If family housing is still pending, assist the inbound service member with attending a housing brief at the MHO for in-processing.
- 3. Have the inbound service member check-in with their gaining command's S1 or CPPA for in- processing. E-5 and below unaccompanied USMC personnel will check-in via Reception & Orientation.
- □ If accompanied with pets, ensure your inbound service member contacts the Kadena Veterinary Clinic upon arrival for pet check-in.
- 5. If necessary, take the inbound member to check-in with the Kadena Military Housing Office.
- □ 6. Assist the newcomer with obtaining a USFJ SOFA Driver's License.
- □ 7. Assist newcomer with obtaining a Japanese cellphone (if necessary).
- □ 8. Assist the newcomer with completing a P.O. Box registration process.
- 9. Introduce the service member to key personnel at the command, including the Deployment Readiness Coordinator (DRC)/Uniformed Readiness Coordinator (URC), Command Financial Specialist (CFS), commander, supervisor, and fellow coworkers.

Up to 30 Days Post Arrival:

- □ 1. Assist with car shopping.
- □ 2. If necessary, assist with house hunting.
- □ 3. Assist with cultural adaptation (dos and don'ts).
- 4. Provide tour of bases and local community locations, including the Marine and Family Programs Facilities, fitness centers, commissary, chapels, medical facilities, and any other locations of interest.
- □ 5. If applicable, assist the newcomer with childcare enrollment or school enrollment.
- □ 6. If the service member is going to reside off base and have pets, remind them to register the pets with their local city office.

Helpful Contact Information	
Relocation Services	Camp Foster 645-2104/2106; Camp Courtney 622-7739; Camp Kinser 637-
	2815; Camp Hansen 623-4522; Camp Schwab 625-2622
	<u>mcbb_reloassist@usmc.mil</u>
	www.okinawa.usmc-mccs.org/relocation
Kadena Military Housing Office	634-0582/0583, kadenahousing.customerservice@us.af.mil
Designated TLF Reservations	645-2455, fosterlodge@okinawa.usmc-mccs.org
IPAC Inbound	645-7728/4810/7980/7914/6093
	https://www.mcbbutler.marines.mil/Base-Information/IPAC/IPAC Inbound/
Kadena Vet Clinic	https://phcp.health.mil/Commands/Public-Health-Activity-Japan/Okinawa/
Shop My Exchange and Commissary	https://www.shopmyexchange.com;
Click2Go	https://www.commissaries.com/shopping/click-2-go
MCIPAC Installation Safety Office	645-3183
MCIPAC Installation Safety Office –	https://www.mcipac.marines.mil/Staff-and-Sections/Special-
Driving in Okinawa	Staff/Safety-Office/Okinawa-Driving/



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Information, Referral and Relocation

U.S. Naval Hospital Okinawa-Japan	645-9355, https://okinawa.tricare.mil/
TRICARE Pacific	+65-6339-2676, 1-877-678-1208 (toll-free from the U.S.)
	https://tricare.mil/ContactUs/CallUs/OverseasResources/



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