

Rules for Cottage and Cabana Use

All of our Cottages and Cabanas are funded on a self-sufficiency basis and every effort must be made to keep expenses at acceptable levels. Your cooperation is greatly appreciated in keeping the facilities in a clean and safe condition to ensure a pleasant stay for you and your family, as well as for others that will follow.

PLEASE ADHERE TO THE FOLLOWING:

- The Cottages and Cabanas are intended for family use and are not authorized for use as a party facility
- Cottage and Cabana use is intended for sponsors and their guests only; "subletting" to other persons is not authorized
- All non DOD ID holders must be sponsored onto the installation by an authorized cardholder
- Due to high occupancy, we cannot grant any late checkouts; ensure that you are checked out No Later Than 1100

What Is Prohibited?

The following are strictly prohibited:

- Open fires / Pets / Pitching of tents or tarps / Parking on grass / Hammocks / Swings Party bouncers / Water slides / Party events / Smoking
- Electric or motorized bikes, scooters, and mopeds
- Tampering with the emergency preparedness kit
- Removing furniture, bedspreads, sheets, and pillows from Cottage or Cabana

Fees/Penalties

The following fees/penalties will be charged/enforced when applicable:

- » \$250 for unauthorized pets and Reservation Cancellation without a refund
- » \$250 for smoking in unit, lanai, or stairways, or tampering with smoke detectors
- » \$25 minimum cleaning fee for removing or moving bedding, pillows, or furniture items, including moving indoor furniture outside or bringing outdoor furniture inside
- » \$50 Cleaning fee for each excessively soiled item; missing items will be charged accordingly
- » \$50 minimum cleaning fee for excess linen requests or excessively soiled linens or room condition
- » \$50 cleaning fee for failing to wash, dry, and put away dishes and utensils
- » Replacement cost for any items damaged due to abuse or lost

Pest Control

We have implemented aggressive pest control measures, and every attempt has been made to eliminate bugs, insects and occasional rodents; however, you may be exposed to such during your stay. Please note that during warmer months, pests may be more noticeable, which is not uncommon for our location. We hope that you will understand these circumstances, which, unfortunately, cannot be avoided.

NO refunds or compensations will be permitted for these circumstances.

Power Outages

Compensation is NOT approved in the event of a power outage, unless your Cottage or Cabana is uninhabitable.

Internet Connection

If you have issues with WiFi, please call Boingo Help Line at 800-880-4117.

Fees and Prices are subject to change without any prior notice. Please adhere to the listed rules to ensure no fees are charged.