HOW CAN WE HELP?

FAMILY HOUSING RESOLUTION PROCESS

ANY RESIDENT SUGGESTION, CONCERN, OR COMPLAINT IS IMPORTANT. IF YOU ARE NOT SATISFIED WITH ANY SERVICE, WE HAVE A THREE-STEP ISSUE RESOLUTION PROCESS:

STEP 1

IDENTIFY ISSUE

Contact:
24 Hrs
634-HOME (4663)

OKINAWA MILITARY FAMILY HOUSING
www.kadena.af.mil

STEP 2

INCOMPLETE OR NOT SATISFIED

Contact:
MON-FRI 0800-1630
634-1427/1127

HOUSING FACILITIES SECTION, KADENA
www.kadena.af.mil

STEP 3

ISSUE UNRESOLVED

USMC UNIT COMMANDS

POC:_____
Contact No.:_____

email:_____

OKINAWA MILITARY FAMILY HOUSING

SECTION	LOCATION	BLDG	PHONE	HOURS
MAIN OFFICE	KADENA	BLDG. 217	634-1346	08:00-1630 MON-FRI, WED 0800-1200
HOUSING OFFICE	KINSER	BLDG. 104	637-3736	08:30-17:30 MON-FRI
HOUSING OFFICE	COURTNEY	BLDG. 418	622-9294	08:30-17:30 MON-FRI
SELF HELP	KADENA	BLDG . 1474	634-3469	08:00-17:00 MON-FRI
SELF HELP	FOSTER	BLDG. 5635	645-3099	08:00-17:00 MON-FRI
SELF HELP	KINSER	BLDG. 424	637-2533	08:00-17:00 MON-FRI
SELF HELP	COURTNEY	BLDG. 4118	622-5003	08:00-17:00 MON-FRI